



TE PŪTAHITANGA O TE WAIPOUNAMU

ANNUAL **REPORT**

1 July 2020 - 30 June 2021



Te Pūtahitanga
o Te Waipounamu

IN LOVING MEMORY

Ko Te Atairangikaahu kei te rangi
Ko Tūheitia kei te whenua
Ko Ngāti Hikairo kia mau

Kua karangatia koe e ngā pātū o Waipapa
Kua riro koe i a Ngātaiwhakarongorua rāua ko Takuhiahia
Ahakoa takoto mai ana kōrua ko tō makau ki Te Waipounamu
Ko Ngāti Hikairo tangata kua mene atu ki te kāhuitanga mai o te kahurangi
E koro, moe mai, moe mai, moe mai rā.



Mita Joseph Te Hae, known to many as Koro Ted or Koro Mita, was a stalwart member of the Ōtautahi community over many decades and his loss will be strongly felt and mourned within our hapori Māori. Koro Mita was a lifelong champion for Māori in the public health system, working for many years as a cultural advisor and kaumātua to the Canterbury District Health Board and as part of the Hauora Māori team at Christchurch Hospital. He was a major contributor to the Auahi Kore campaign in Ōtautahi, in particular advocating tirelessly for marae throughout the city to become smokefree.

Koro Mita also took an interest in mental health, particularly for Māori, and his work in the early 2000s embraced the position that would become the cornerstone of Whānau Ora – fostering the independence and resilience that allows whānau to take control of their lives. Koro Mita was a veteran of Malaya, a Justice of the Peace and received a Queen's Service Order (QSO) for public services. He was an active member of the community and was well-known and loved by many.

Kei taku amokapua, kei taku pou tikanga
Haere ki a Te Atakohu mā, ki ō tūpuna e whanga ana ki a koe
Waiho mā ō uri hei kawē i tō mana, i tō wairua, i tō whakareretanga

Kāwhia Mana, Kāwhia Tapu, Kāwhia Kōrero
Paimārire

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OUR VISION, MISSION, PURPOSE AND PRINCIPLES

OUR VISION

Whānau are able to fulfill their dreams and aspirations, are culturally connected, thriving and contributing members of their communities.

OUR MISSION

We support whānau transformation through investment in their capability, to create meaningful change now and for generations to come. Our mission is to invest in whānau-centred outcomes by championing a Whānau Ora approach in all that we do.

GOVERNANCE

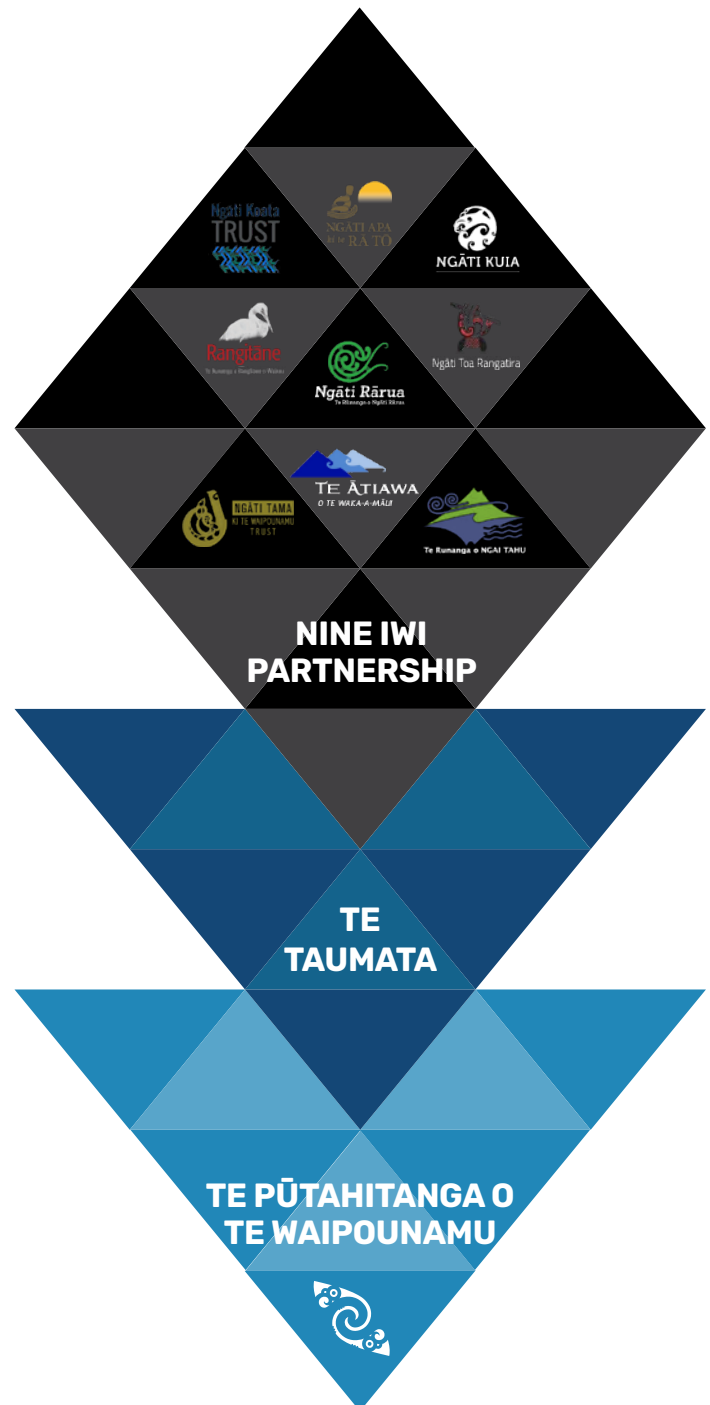
Te Pūtahitanga o Te Waipounamu is a limited partnership of Ngāi Tahu; Ngāti Rārua; Ngāti Tama ki Te Waipounamu; Ngāti Kuia; Ngāti Koata, Rangitane o Wairau, Ngāti Apa ki te Rā To, Ngāti Toa Rangatira and Te Atiawa o Te Waka a Māui Ltd.

The partnership uses Te Pūtahitanga o Te Waipounamu to actively promote and support the kaupapa of Whānau Ora in Te Waipounamu. The partnership administers its commitment via Te Taumata.

Each year Te Taumata develops its annual objectives and clarifies its priorities. Te Taumata also appoints the Chair and Board of Te Pūtahitanga o Te Waipounamu. Each year the Crown clarifies its expectations and priorities.

The Board of Te Pūtahitanga o Te Waipounamu is responsible for delivering the strategic vision of Te Taumata while ensuring the Crown's investments are delivered.

TE PŪTAHITANGA O TE WAIPOUNAMU GOVERNANCE STRUCTURE



HIGHLIGHTS

2020-2021

JULY 2020

The **Corstorphine Hub** in Dunedin celebrated getting out of COVID lockdown with a magic Matariki event. SOAR (Securing our Aspirational Realities) featuring Jack and William, Navigators with **Ngā Kete Matauranga Pounamu**, was taking over the Southland airwaves. SOAR is a weekly radio show to raise disability awareness. Meanwhile at the top of the South, we welcomed new Navigators in **Manawhenua ki Mohua** (Takaka); **Whakatū Te Korowai Manaakitanga Trust** (Nelson) and **Kaikaiāwaro Trust** where a navigator for the eight iwi of Te Taihū, known as Rōpū Kōkiri-ā-Iwi, has been placed. Te Pūtahitanga o Te Waipounamu announced two new directors for GPL: Simon Heath and Rebecca Mason, and acknowledged the leadership of retiring GPL director, Glenice Paine. The Chief Ombudsman, Judge Peter Boshier, visited our offices. **Warrior Princess** Workshops facilitator Sofia Tuala has been working with girls in South Canterbury, Hine Ora. As election season rolled out, we were visited by Māori Party representative Takuta Ferris. We were delighted to attend the Parliamentary celebration of Dame Aroha Hōhipera Reriti-Crofts.

AUGUST 2020

The Pouārahi spoke at the Waitangi Tribunal inquiry into Oranga Tamariki [WAI 2915]. We featured the work of **Kutt Functional Fitness**; a Māori influenced fitness experience in Ōtautahi. Our Board paid a visit to **Te Pātaka** in Blenheim; an entity we provided seeding funding to for distribution of kai across Te Taihū. **Purapura Whetu** undertook a five-day expedition, 'Ka Maunga ki te Moana' to connect rangatahi to the outdoors. The second round of RUIA opened between 1-31 August. Ngā Kete Matauranga Pounamu Charitable Trust is launching a new Māori-focused food bank in Invercargill. The trust identified a need for a culturally aware, Māori-focused food bank during the COVID-19 lockdown, **Pātaka Oranga**. A digital story was made about **Pōtiki Poi** - a whānau business, co-founded by a mother and daughter duo in Ōtepoti. Members of our team combined for a national talent quest, Korihi. We were proud they made it to the Grand Final on Māori Television, with Ko koe, ko au.

SEPTEMBER 2020

Our Principal Advisor, Ivy Harper, spoke to the Moana Project an initiative to tautoko Māori and Pasifika women in tertiary education. **Taku Reo Rāhiri** Level 2: Rituals of Engagement is a Whānau Ora engagement framework that builds on the mōhiotanga of Navigators who work alongside whānau. In September, the noho was held at the Waiora scout camp in North Taieri. We attended the launch of the new facility for **Moana House** in Dunedin. An amazing documentary from the descendants of **Motoitoi** was screened. **Wayfinding for business** was released to support Māori businesses with navigational skills and knowledge inspired by whakapapa, transposed into a business context. **Arowhenua Whānau Services** gave away 600 handsewn masks, particularly for their kaumātua. **Tipu Ora** held its diploma and certificate courses at Waiora in Christchurch. A group of our Navigators participated in trauma response training at Kuramea Lodge in the Catlins (Pounaweia). Our **Manaaki Aunties** founder, Donna Nepia, featured on the front page of Thomas' magazine in Blenheim. We sponsored **Journey 2 Aoraki** for a group of Māori māmā.

OCTOBER 2020

We hosted the working group of **Mana Wāhine** Pathways, a group of advisors from across government and NGO focusing on support for wāhine in Christchurch women's prison. **Maraka Consultancy** held a noho in Waikawa Marae as part of their oral history initiative - Ngā Mahara. One of our RUIA rangatahi initiatives, the **GirlBoss Edge**: Engineering and Technology Programme, held their graduation ceremony. **Poipoia te Kākano** was run, designed to build the financial literacy and capability to support whānau Māori to make informed choices. We began a series of Wave 14 workshops -13 across Te Waipounamu. **KiwiKai**, founded by Reni Wereta-Gargiulo, catered for our **Tū Pono Connector** hui in Nelson. **Abel Tasman Tours** took the connectors on waka; Timoti Moran (**Taonga by Timoti**) presented a beautiful mauri stone to the Tū Pono kaupapa. **Tūhono Taonga**, **Tūhono Tangata**; and the **Christchurch Collective for the Homeless** were featured in a Volunteer Week national video, Mahi aroha. We hosted the Independent

Children's Monitor which monitors the system of state care. Our **Navigator Tinana** came together at Kaitorete Spit and Poranui (Birdlings Flat) as well as Te Kāio Bay (Tumbledown Bay). We have been able to grow the Navigator workforce from 61 FTE to 106; and in the Navigator Tinana workforce the number of practitioners have increased from 14 to 21. **Tāne navigators** gathered at Koukourārata, supported by Matua Ruawhita Pokaia and Lee Luke.

NOVEMBER 2020

Te Pūtahitanga o Te Waipounamu has been working with **Digital Wings** to focus on tech resilience, to assist groups who cannot afford tech support or are too remote to access it. Our resilience kaimahi, the pouwhakataki, travelled to Opuā to commemorate He Whakaputanga – the Declaration of Independence signed in 1835. Navigators and Managers from **Maataa Waka, Waikawa Marae and Te Hauora o Ngāti Rārua** met together. Some of our team travelled to Hokitika, Greymouth, Westport, Tapawera, Motueka and Nelson. In the project, **'Korero mai e te whānau'** Jo Petrie captured the experiences of whānau who had lived through earthquakes that disrupted their lives. **Living Juicy** founders Joseph (Joe) and Lawata Coote have created a cure for kutus over 18 months of research. The **Navigation annual hui** took place at Ōtākou Marae, under the concept of Tahuna Te Ahi: fanning the flame of aspiration for all our whānau. Wave 12 workshops took place for reporting and monitoring. Whānau Ora Navigator, Fiona Sinclair was featured in the Otago Daily Times for **Wahine on Wheels** – a workshop to learn car maintenance skills.

DECEMBER 2020

Navigators completed **Taku reo Rahiri** at the beautiful site of Ōmaui. We paid a visit to Ngaruru, **Honeybee Preschool and Nursery**. We attended the opening of **Tū Pono: Mana Tangata** to promote violence free homes; strong, safe whānau in Eastside Christchurch. We moved into new buildings in Dundas Street; **Te Whenua Taurikura** represents an innovation hub of Te Pūtahitanga o Te Waipounamu; Ariki Creative; Ihi Research and Kaha Education; Maui Studios; Naia and He Toki ki te Mahi. We visited the Orokonui Estuary with **Taurite Tū** – run out of Te Kaika, Puketeraki and Te Rūnanga o Ōtākou; to keep our Taua and Poua physically fit and emotionally connected. We distributed

over 600 devices during lockdown. One such group that benefitted was Taurite Tū. Just in time for Christmas, the **Manaaki Box**, an entity, driven by Kowhai Te Kira, provides care packages for every occasion. We end the year celebrating the healing hands of Te Aomihia of KOHA (Kia Ora Hands Aotearoa).

JANUARY 2021

We start the year announcing successful Wave 12 initiatives such as **Cirko Kali** – the initiative of Juanita Hepi; the Christchurch Symphony Orchestra and Tūmahana focused on whānau by theatrically sharing a tūturu Kāi Tahu story. **Ngā Kaitiaki O Kaikōura Wātene Māori Trust** will hold wānanga to support whānau and rangatahi to help whānau deal with challenges and strengthen whānau resilience. **Mauria te Pono** in Nelson is an eight-week course for rangatahi in a farm setting with animal-based therapy. **Te Whare Puāwai O Tokomairaro** is leasing a community venue in Milton, with a view to purchasing this whare. We sponsored **He Rau Mahara** a Māori night market held to commemorate the launch of the Te Āwhina Marae Book and the 30th anniversary of their wharenui Tūrangāpeke. While there we caught up with Reni Garguilo and **Kiwi Kai**. Over in Greymouth, and under the **Kaupapa Taiao Trust**, Helen Rasmussen will transition the Charles Court Motel into a transitional housing model. We met Riria Wall in Greymouth; the champion of **NKH Fitness** (Natural, Kind, Health Fitness) and the **rangatahi komiti for Te Tai o Poutini** which emerged out of the Fusion Kati Waewae holiday programme. **Mauria Mai Tō Kauae** shared with us their affirmation cards. Amongst the Wave 13 roadshow there was time for a quick trip to the **maara kai in Kawatiri**. Minister Henare, in his capacity as Associate Minister for Health, visited to discuss the **Māori Health Authority**. Tane Grigg, from **Forever Beds (Mahuta Made)** are caskets made for and with whānau. We held a Wave 13 workshop in the beautiful **Rakiura/Stewart Island**.

FEBRUARY 2021

Induction of new Navigators for Wairau, Waikawa and Whakatū took place at **Te Hauora o Ngāti Rarua**. The **Independent Children's Monitor** visited; their role is to monitor State Care for children. **#ProtectOurWhakapapa** was started by a collective of Creative Natives, based in Ōtepoti. We supported up to 150 young women who participated in a wānanga



for **Te Waipounamu Māori netball** in Murihiku, where they learnt new drills, skills, speed and agility testing. **Te Kaika** promotes Rakatiritaka: A Māori led co-ordinated response to vaccination with the roll out of swabbing and hygiene packages to 2500 Māori households in Otago. We released digital stories featuring the ten kura of **Te Reo Matatini me Pangarau**. We have signed up to an internship with **TupuToa** - a pathway that provides professional opportunities for Māori and Pacific tertiary students in corporate, government and community organisations. **Whānau Resilience** involves local groups of providers working together in their regions to design services for people - in February the final round-table of the Waitaha collaboration was held. Te Hora Pā hosted the first noho of **Manaaki Ngahere** Trust's second cohort in Wairākau Rongoā.

MARCH 2021

In Murihiku, Awarua Synergy are offering an extended programme to develop six regional Energy Champs in **Hauora Homes** training. Sixteen Whānau Ora Navigators started a new learning journey with the **Department of Applied Sciences and Social Practice** at ARA institute of Canterbury. **Te Kiwai** was launched, supporting the wellbeing of tamariki and rangatahi Māori who are in circumstances of financial hardship and who are eligible to receive support. Sofia Tuala (**Warrior Princess** in Temuka) helps young women to withstand the challenges of te ao hurihuri. **Cholmondeley Children's Centre** entered into a Wave agreement with us called the Awhi Project. We had three days in Kaikoura, including visiting **Mana Kōhine, Mana Wāhine** who engage with young wāhine who are disengaged from education. The manaaki kai wānanga was held at Wairewa Marae, led by Manea Tainui. We spoke at the **Justice and Regulations Review Select Committee** on the Family Court (supporting children) bill and attended a MSD hui on **social sector commissioning**. We welcomed the new Pouwhakahaere operations manager for **Te Kotahi o te Taihu**. Social Sector agencies gathered at **Whare Manaaki** in Greymouth; a wave entity. The HTK initiative, **TU Whānau Enterprise** established two Whānau Enterprise Connectors to work with Māori and whānau enterprises across Te Waipounamu. Thirteen **Wave 14 workshops** were held across the South Island. We spoke at the **Safer Credit and Financial Inclusion** Partnership national hui at Ngā Hau e Whā Marae in Christchurch.

APRIL 2021

We supported **Te Ara Waihiko** a discovery platform designed to inspire, connect and support Māori into pathways for creative and digital careers. **Te Whare Puawai o Tokomairaro** was opened in Milton. Our three day **Symposium** was held at Ōtakou Town Hall. The **Kōanga Kai** initiative was launched - which is all about 'self-determination and sustainability' around Maara Kai. **Sister, Sister** held an event at Turanga to build connections for small businesses and non-profit organisations through digital strategies and communication space. Our Youth Justice kaimahi had a beautiful day at Queenstown with rangatahi participating in a **waka ama** wānanga. We celebrated **Te Ara Teatea Trust**, established to enable whānau to be empowered and encouraged to connect to their Tūpuna, Ngā Atua Māori and whakapapa, through the sharing of Whare Wānanga Lore. The **Ministerial Advisory Group to Oranga Tamariki** met with us. The Minister for the Prevention of Sexual and Family Violence; the Co-leader of the Green Party; **Hon Marama Davidson** met with a consortium of family violence Whānau Ora entities, at the fabulous **Kai Connoisseurs** in Hampshire Street, Aranui.

MAY 2021

Matariki Mushrooms Ltd, in the heart of Motueka, is motivated by the call to grow various native mushrooms. We rolled out **#Tāwharautia**; a Mātauranga Māori narrative of COVID-19 and the vaccination rollout, inspired by the learnings of Professor Rangī Matamua. We embarked on a South Island roadshow, consulting on the Navigation business case. **Te Rongomaiwhiti**, a theatre production from Hohepa Waitoa opened in Christchurch. We sponsored t-shirts for the **Maea Ukulele Roopu** in Christchurch. **Te Kiwai and RUIA** represented Whānau Ora at the Careers Expo in the Christchurch Arena. We ran workshops in a whānau focussed **Financial Literacy** programme through Mokowhiti. We attended **Hui Whakaoranga** for the Māori Health Authority; speaking on the panel. We presented a workshop at the **National Emergency Management** conference. **Hawaiki Kura** presents **Tane Te Waiora** - men's wellness wānanga - at Lake Rotoiti.

JUNE 2021

We attended the **Bros for Change** graduation at Wainoni. A PATH wānanga was led with 14 whānau from the community at **Te Ora Hou. Whānau Ora Navigators** were actively engaged in responding to flash floods in Hurunui, Waitaha, Arowhenua and Hakatere regions. We sampled **Mauriora Kombucha** in the whare. We used the concept of a **seiche wave** to explain what we are doing in the interface between Wave 14 and Wave 15. Essentially when Wave 14 closed we had record numbers of applications - a massive 285. Wave 15 became a seiche wave - more time to support those applications that were incomplete. We attended the first footsteps for **Nōku te Ao and Te Pā o Rakaihautū** when they gathered in they hope to be their new site, a kainga nohoanga called Pohoareare. The **RUIA** collaboration (*Rata Foundation; Ministry of Youth Development; Te Pūtahitanga o Te Waipounamu) had received 58 applications for RUIA funding. **Family Drug Support** is providing training to people who wish to Volunteer on their Supportline. We attended an Enabling Good Lives event in support of **Hei Whakapiki Mauri** for whānau to meet other whānau living with disabilities. A joint venture with **St Georges Eyecare** and Te Pūtahitanga o Te Waipounamu involved consultations for cataract surgery; cataract extraction; capsulotomy unilateral; IOL implants; treatments and surgery. We hosted the **Joint Venture Business Unit** in their national consultation on a strategy for the prevention and elimination of violence across Te Waipounamu. **Te Pāpori o Whakatere**, capability building for entities, was held.

GENERAL PARTNERSHIP BOARD

CHAIR MESSAGE

Anei e kawe nei i te hūpē, i te roimata, i te aroha ki ō tātou mate, i kīa ai ko ngā taonga whakamirimiri nā ō tātou tīpuna. Haere, haere, haere atu rā. Āpiti hono, tātai hono, rātou ki a rātou, tātou ki a tātou.

Kei ngā mana puipuiaki, kei ngā reo tongarerewa, koutou e whakaterere nei i tēnei waka o Whānau Ora, tēnei ko te reo mihi o te poari General Partner Limited ka mihi ake. Tauti mai rā ki tēnei o ngā pūrongo kia mōhio ai koe kei hea rā te ngākau o ngā mahi kei te mahia e mātou. Nō reira, tēnā koutou i te kaha whakapono i a mātou, ko Te Pūtahitanga o Te Waipounamu.

There is no question that the impact of COVID-19 created massive disruption in all of our lives over this past year. Systemic change was required; change which recognised the importance of a multi-faceted response strategy and demonstrated an unwavering belief in the intrinsic capability of whānau and communities to be self-determining.

I have the utmost respect for the comprehensive and compassionate response that emerged out of the efforts of Whānau Ora Partners; Whānau Ora Navigators; the Manaaki20 Movement; the Puna team; kaimahi and most of all, whānau themselves.

In an international journal of indigenous people, AlterNative, an article about our response concluded:

“Te Pūtahitanga’s model of social transformation is to unapologetically catalyse whānau and community self-determination, and doing so has been proven through the COVID-19 response to increase community resilience, agility and importantly, the quality of life whānau enjoy within those communities.” (McMeeking, Savage and Leahy, 2020).

I truly believe our performance as the Whānau Ora Commissioning Agency for the South Island has turned heads. It has created confidence amongst funders and

whānau alike; that a Whānau Ora approach can maintain traditional practices; uphold tikanga; keep communities connected through digital tools; distribute kai, share information, invest in innovation and to help whānau discover pathways to achieve lifelong outcomes.

During this past year I have had the privilege of serving on the ministerial advisory group for Oranga Tamariki and the steering group to establish the governance arrangements for the Māori Health Authority. We are in a time of transformation. In such times, the model of change that Te Pūtahitanga o Te Waipounamu represents offers an agile approach to meeting the needs and aspirations of whānau. We are well-positioned to take up new opportunities; we have shown we can pivot as needs emerge; and we have the capability to be self-sustaining.

I am very proud of the difference we have made over this year. It has taken a mammoth effort, across the motu, through the contributions of many. We said farewell to longstanding GPL member, Trevor Taylor, at the end of the year; he is replaced by Renata Davis. I want to thank them both; and Sally Pitama; Rebecca Mason and Simon Heath for their contribution to the Board. We appreciate the generosity of time and commitment demonstrated by the nine iwi representatives on Te Taumata; chaired by Whaea Molly Luke and Gena Moses-Te Kani. We recognise the leadership, the vision and the dedication of our Pouārahi, Helen Leahy, and her remarkable team. They have gone way beyond the call of duty and we are grateful for that. There has been unprecedented pressure upon us all in 2020/21. Let us all hope that we will see brighter days soon.



Tā Mark Solomon
GPL Chair
Te Pūtahitanga o Te Waipounamu

TE TAUMATA

CHAIR REPORT

E ngā huia tū rae ka huri rere atu ki te tīkokekoketanga o te rangi, kia roharoha ngā parirau i raro i te kōkōhau o te aroha ki muri nei. Haere, e rere rā, kia tae koutou ki te toi o ngā rangi, ki te munga o te tini, ki te wenerau a te mano. E topa, e tiu, e rere.

Ko te iwa o Te Waipounamu e karanga nei, e mihi nei ki a koutou, e aku rangatira. Titiro whakarunga ki te Ihu; ko Ngāti Rarua, ko Ngāti Koata, ko Ngāti Kuia, ko Ngāti Tama, ko Rangitane ki Wairau, ko Ngāti Toa Rangatira, ko Ngāti Apa ki te Rā Tō, ko Te Ātiawa. Mātai atu ana ki te rawhiti; ko Ngāi Tahu, ko Ngāti Māmoa, ko Ngāi Tūāhuriri. Ko te whakatinanatanga o Te Pūtahitanga o Te Waipounamu kua tau. Nāia te reo mihi, nāia te reo whakamiha e tuku nei ki a koutou. Nō reira, tēnā koutou, tēnā koutou, tēnā koutou katoa.

We have never been prouder of our people. Throughout all of this COVID-informed year, we have seen our people rise up in line with the tongi left by our tīpuna: Atawhaitia i te tangata i muri i a au, kia pai te noho. They have reached out, stood together, to ensure no whānau are left behind.

It is timely that the Office of the Auditor General has recently announced their intention to audit how well the public sector supports Whānau Ora services and broader whānau-centred approaches.

Our experiences over 2020/21 with public sector agencies have been varied. Circumstances were dire for whānau after the first nationwide lockdown. We sought audience with all agencies to ensure there was a comprehensive response to whānau needs. Some agencies were slow to respond. With others, we were able to develop improved relationships which ultimately would work in the best interests of whānau.

If there is one thing we have learnt over 2020/21 it is the wisdom of embracing perpetual uncertainty. We have all learnt the art of agility; the drive for flexibility; to embrace change and to grow. We are so humbled by the sacrifices and the commitment of our team who have given so much to keep whānau at the core of their mahi. In turn, the vision of the nine iwi we serve as Te Taumata; and the leadership of the GPL Board, provide us with the authority and authenticity to continue to work in the best interests of whānau. Finally, we are grateful for the genius of whānau; who continue to put forward ideas; to seek to stand in their own sunshine; to reach out to someone they trust to help us move forward, together.



Members of Te Taumata, GPL and dignitaries at Symposium, April 2021.

POUĀRAHI FOREWORD

CHIEF EXECUTIVE REPORT

Pou hihiri, pou rarama, pou o te whakaaro, pou o te aroha, pou o te wairua, te pou here i ngā atua. Tū pou pou mai rā, tītoko i te rangi, pou poua ki te whenua. Tēnei te reo whakamihia.

E ngā mate kua mene atu ki te pō, auē te mamae, auē te hotu. Haere, haere, haere atu rā. Ka pō ki a rātou, ka ao ki a tātou, tihei mauri ora.

E aku whakatiketike, e aku whakatuatē, koutou kua whakakūkū mai ki tēnei whenua taurikura, tēnei e noho nei me te ngākau whakaiti i te hiratanga o tēnei kaupapa, ko te Whānau Ora. Ko te hau o mihi tēnei ki ngā iwi, ki ngā whānau, ki ngā kaimahi katoa kua whakapau kaha ki ō koutou whāinga, ki ō koutou wawata kia ora ai ko Ngāi Tātou te Māori. Nō reira, tēnei te Pouārahi e tūpou ake nei te mahunga ki a koutou katoa, e rau rangatira mā.

The impact of the first nationwide lockdown in March-April 2020 had a long tail.

Whānau experienced hardship in significant numbers. In the Puna area alone, 45,808 whānau members required assistance with kai, support to pay the power bills, to stay connected by phone or device.

This annual report reflects whānau stepping up to meet the challenge of COVID-19. A phenomenal 218 whānau entities have benefitted from Wave funding, establishing enterprises which have directly improved the lives of 15,016 whānau members. Each of these entities then has the capacity to radiate out across the rohe, acting as a catalyst for change. As an example, our investment in Te Pātaka (food distribution) provided a platform for Te Kotahi o Te Tauihu Charitable Trust which was set up in February 2021 by the eight iwi of Te Tauihu o Te Waka-a-Māui to advance health and wellbeing, alleviate poverty, ensure adequate food and housing is available and promote education and skills.

Other workstreams have also expanded exponentially. We started the financial year with 46 Whānau Ora Navigators; we ended with 110. The need has never been

greater, for whānau to be able to plan their future with the appropriate supports around them. The RUIA initiative (by rangatahi for rangatahi) has tripled its spread; we have new initiatives for literacy and numeracy in Arowhenua and Kaikōura; new Mokopuna Ora entities in Hokitika, Blenheim and Nelson. Our new initiative, Kōanga Kai, was launched in April 2021. It requires us to think differently about the challenge of food insecurity – put simply, not enough kai to feed the families. It is rangatiratanga in action; it is a Whānau Ora approach by investing directly in whānau; and it is both intergenerational and collective, reaching across many sectors.

As well as the massive growth in whānau entities, it has been pleasing to see the fundamental value of initiatives that have been previously funded by Te Pūtahitanga o Te Waipounamu. In 2015 we invested half a million dollars in the establishment of Te Kāika in South Dunedin, a state-of-the-art health hub offering affordable health care for low-income residents of South Dunedin. It was and remains our most significant single investment. As we watched Te Kāika pivot to play a significant role in supporting whānau reeling from the economic impacts of COVID-19 we inevitably reflect on the long-term value that Whānau Ora brings to communities.

As the year ended on 30 June, we were not to know that the next wave of COVID-19, the Delta strain, would be just weeks away.

What we did know was that whatever challenge confronts us our whānau are ready. Ready to help; ready to pivot; ready to stretch to meet the complexities of every circumstance. Together, all together, we have become the instruments of change. And for that, all of us associated with Te Pūtahitanga o Te Waipounamu are forever grateful.



Helen Leahy
Pouārahi
Te Pūtahitanga o Te Waipounamu

WHĀNAU ORA

OUTCOMES

The Whānau Ora Framework continues to guide the work of Te Taumata to improve outcomes for whānau. Agreed to by Te Taumata and the Crown, the framework provides the central foundation of our commissioning methodology and stipulates a Whānau Ora Framework approach that seeks the following outcomes:

POU TAHI



Whānau are self managing and empowered leaders.

Huia feather, korowai and taniko are symbolic of rangatiratanga and leadership.

POU RUA



Whānau in Te Waipounamu are leading healthy lifestyles.

Parirau (wing) represents the physical wellbeing of the whānau and whānau having the ability to thrive.

POU TORU



Whānau are participating fully in society.

Poutama symbolises education and knowledge. With knowledge comes better participation in society. Mangopare is a symbol of strength.

POU WHĀ


Whānau are confidently participating in te ao Māori (the Māori world).

Whakapapa, Papatuanuku, takarangi (spiral) separating Ranginui, the centre of te ao Māori is our connection to our whakapapa.

POU RIMA


Whānau are economically secure and successfully involved in wealth creation.

Pataka a traditional storehouse with the addition of a poha (kelp bag) containing titi.

POU ONO


Whānau are cohesive, resilient and nurturing.

Interwoven koru, embracing with indicative lines, showing certainty and connection during unknown times.

POU WHITU


Whānau are responsible stewards of their living and natural environment.

Manaia (guardian) - how we should see whānau within the environment.

WHĀNAU ORA

ACTIVITY AND RESULTS

Te Pūtahitanga o Te Waipounamu investment in whānau and partners has achieved excellent outcomes in a difficult and challenging year marked by a sustained, strategic and comprehensive response to the COVID-19 pandemic.

Significant successes include:

- **Exceeding high outcome targets across the range of workstreams.**
- **Pivoting activity to directly support whānau to meet their basic needs during the pandemic through the Puna workstream.** This ensured whānau had kai, power, warm homes and data to connect with whānau, education and information.
- **Pivoting social enterprise activity in response to the pandemic to ensure entities remained viable to continue supporting whānau.**
- **Continuing to support whānau during challenging times in a way that makes a difference to their lives.** Whānau feedback indicates the support provided has made a real and significant impact for whānau and has highlighted some of the life-changing stories.
- **Continuing to diversify and secure co-investment.** While the amounts of pūtea from government agencies have been relatively small, it is pleasing that investment has continued from Oranga Tamariki in the Mokopuna Ora workstream. Te Pūtea Whakatupu Trust increased their investment in order to apply an effective Whānau Ora approach to te reo Matatini me Panguarua. Pharmac continued to invest in hauora initiatives and Sport New Zealand, Ihi Aotearoa invested in Te Pūtahitanga o Te Waipounamu to foster the health and wellbeing of Māori and Pacific tamariki and rangatahi through sport and recreation. This led to the establishment of a new workstream, Te Kīwai.
- **A very successful symposium**
- **Notable wins from collaborative and systemic advocacy.** This includes a commitment to new ways of working in the resilience space (Ministry of Social Development); in the food sovereignty area (Ministry of Health) and in the energy efficiency area (Ministry of Business, Innovation and Enterprise).

The Commissioning Agency follows four guiding principles:

- Kotahitanga** - collaborative approach to integrated solutions and delivery.
- Kāinga focus** - local solutions. Whānau initiated solutions are best.
- Panoni hou** - innovation through investing in new solutions, encouraging social innovation and entrepreneurship to incentivise new services, new approaches and integrated solutions.
- Kōkiritanga** - partnering for success.

The Whānau Ora approach is unique because it:

- Recognises a collective entity,
- Endorses a group capacity for self-determination.
- Has an inter-generational dynamic.
- Is strengths-based.
- Is built on a Māori cultural foundation.
- Asserts a positive role for whānau within society and can be applied across a wide range of social and economic sectors.

For Te Pūtahitanga o Te Waipounamu:

- Whānau Ora is a relational approach, deeply imbued with manaaki and aroha.
- Whakawhanaungatanga always comes first.
- Whānau drive their own whānau plans.
- Investment and planning is around whānau aspirations, rather than fixing problems.
- Whānau are at the centre altogether and not sliced up and worked with or by individually.
- There is a genuine commitment to make application processes as simple as possible for whānau.
- Whānau voices are articulated in evaluations, decision making, at all levels.
- Kaimahi work holistically, not in silos. They look at the whole of wellbeing.
- Kaimahi are highly networked with whānau, other Māori entities and mainstream services.
- Innovation, enterprise and demonstrated commitment to the kaupapa drive investment in grass roots whānau establishing business.
- Investment is outcomes focused, not prescribed in rigid service specifications.

WHĀNAU ORA ACTIVITY AND RESULTS

WHAT WE DID

338 Active entities	109.5 Navigator FTE	14.5 Navigator Tinana FTE	73,623 Total Whānau Members (Total People)	24,023 Total Whānau
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FUNDING STREAM

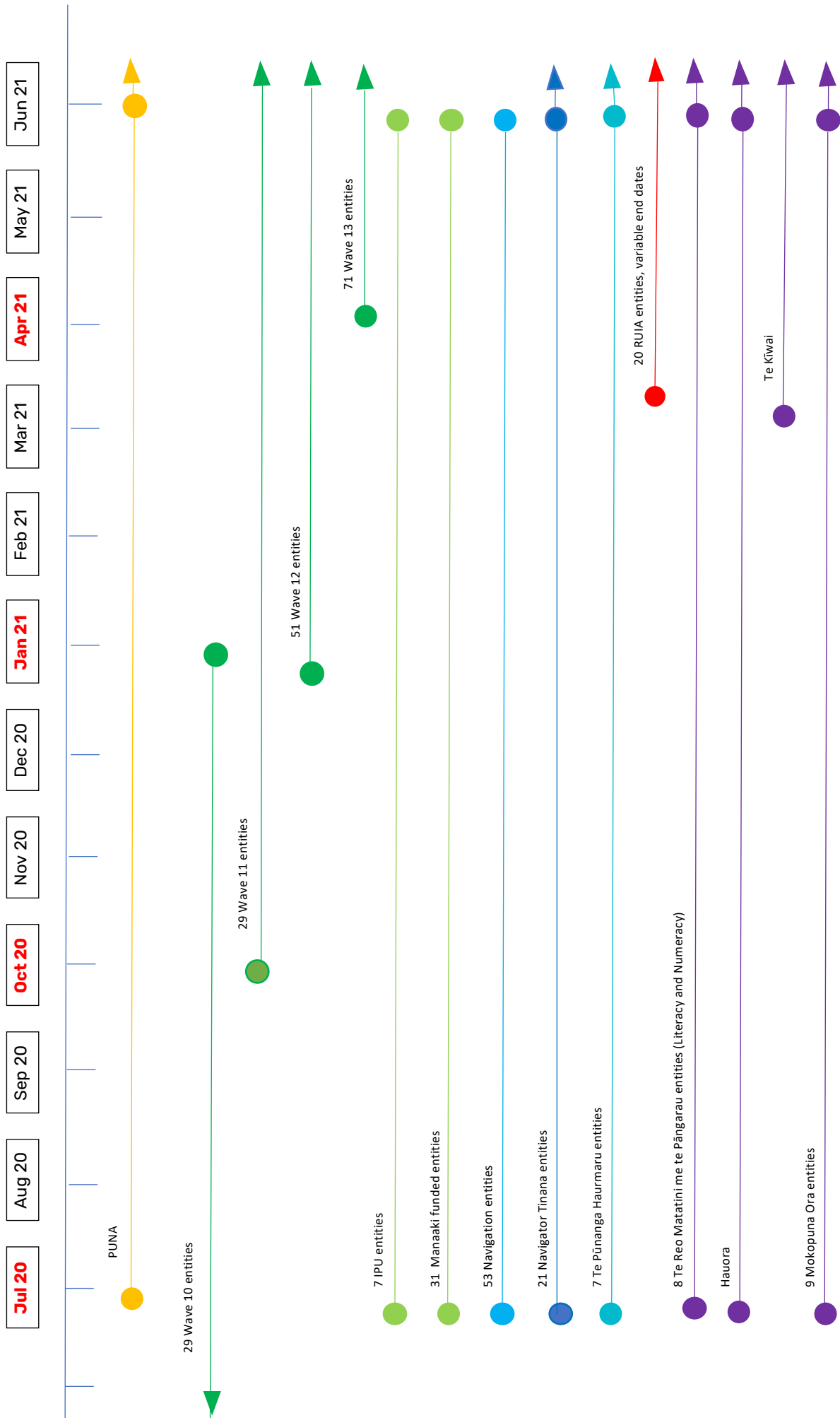
FUNDING STREAM	TOTAL ENTITIES LIVE	TOTAL FTE	TOTAL WHĀNAU	TOTAL WHĀNAU MEMBERS
Commissioning Pipeline	218		5,724	15,016
Whānau Ora Navigation	53	109.5	4,955	6,107
Navigator Tinana	21	14.5	797	3,317
RUIA	20		427	861
Mokopuna Ora	9		175	587
Literacy and Numeracy	8		172	450
Te Punanga Haumarū	7		232	582
Puna Fund	1		10,646	45,808
Te Kīwai	1		895	895
TOTAL	338	124	24,023	73,623

HOW WELL DID WE DO IT?

95% of whānau were satisfied with their initiatives	4,659 whānau member surveys received
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WHĀNAU OUTCOMES

POU TAHI 88% are self-managing and empowered leaders	POU RUA 91% leading healthy lifestyles	POU TORU 88% participating fully in society	POU WHĀ 83% confidently participating in te ao Māori	POU RIMA 93% economically secure and wealth creating	POU ONO 91% cohesive, nurturing and resilient	POU WHITU 90% responsible stewards of their living and natural environment
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Key:

Circle = start or end date of funding
 Arrow = continued from/continuing funding
 Workstreams - Yellow = Puna, Greens = Social Enterprise, Blues = Navigation, Red=Whānau Capability Development, Purple = Co-Investment

MAP OF COMMISSIONING ACTIVITIES

A phenomenal level of activity has taken place this year, marked by the continuing COVID-19 pandemic. Together with our partners we have supported 73,623 whānau members, over 43,600 more than the previous year. We wish to thank and celebrate our partners (whānau entities, providers, and iwi) who have worked tirelessly to restore, prepare and inspire whānau to stand in their own greatness.

180 COMMISSIONING

- 1 x Alexandra
- 3 x Ashburton
- 8 x Blenheim
- 2 x Bluff
- 3 x Chatham Islands
- 79 x Christchurch
- 18 x Dunedin
- 1 x Governors Bay
- 1 x Greymouth
- 5 x Hokitika
- 2 x Invercargill
- 4 x Kaiapoi
- 6 x Kaikōura
- 1 x Lyttelton
- 3 x Motueka
- 16 x Nelson
- 5 x Picton
- 3 x Queenstown
- 2 x Rangiora
- 1 x Rēkohu
- 1 x Richmond
- 2 x Riverton
- 1 x Tahunanui
- 1 x Takaka
- 2 x Temuka
- 1 x Timaru
- 1 x Waikuku
- 1 x Waimakariri
- 1 x Waitati
- 1 x Wakefield
- 1 x Ward
- 1 x West Coast
- 1 x Westport
- 1 x Woodend

1 PUNA FUNDS

- 1 x Te Waipounamu wide

1 TE KĪWAI

- 1 x Te Waipounamu wide

38 COVID-19 RESPONSIVE COMMISSIONING

- 5 x Blenheim
- 19 x Christchurch
- 6 x Dunedin
- 1 x Hokitika
- 1 x Invercargill
- 1 x Kaikōura
- 2 x Motueka
- 3 x Nelson

9 MOKOPUNA ORA

- 1 x Blenheim
- 1 x Christchurch
- 2 x Dunedin
- 1 x Hokitika
- 1 x Invercargill
- 1 x Nelson
- 1 x Motueka
- 1 x Temuka

10 LITERACY AND NUMERACY

- 1 x Blenheim
- 4 x Christchurch
- 1 x Dunedin
- 1 x Invercargill
- 1 x Nelson
- 1 x Kaikōura
- 1 x Temuka

20 RUIA

- 3 x Blenheim
- 9 x Christchurch
- 2 x Dunedin
- 1 x Kokatahi
- 3 x Motueka
- 1 x Nelson
- 1 x Rolleston

53 NAVIGATION

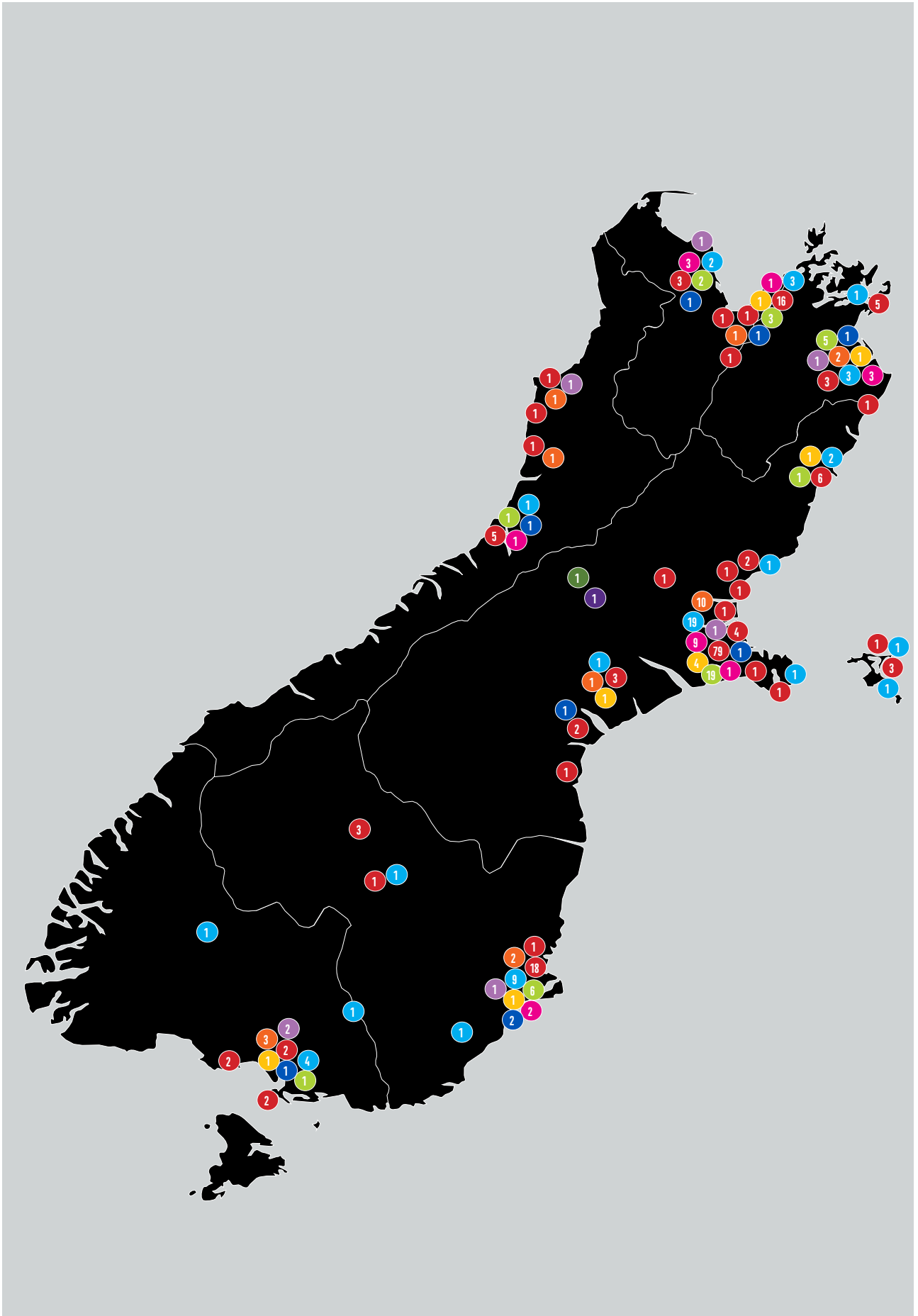
- 1 x Alexandra
- 3 x Blenheim
- 1 x Chatham Islands
- 19 x Christchurch
- 9 x Dunedin
- 1 x Gore
- 1 x Hokitika
- 4 x Invercargill
- 2 x Kaikōura
- 1 x Kaiapoi
- 1 x Milton
- 2 x Motueka
- 3 x Nelson
- 1 x Picton
- 1 x Port Levy
- 1 x Te Anau
- 1 x Temuka
- 1 x Wharekauri

21 NAVIGATOR TINANA

- 2 x Blenheim
- 10 x Christchurch
- 2 x Dunedin
- 1 x Greymouth
- 3 x Invercargill
- 1 x Nelson
- 1 x Temuka
- 1 x Westport

7 TE PUNANGA HAUMARU

- 1 x Blenheim
- 1 x Christchurch
- 1 x Dunedin
- 2 x Invercargill
- 1 x Motueka
- 1 x Westport



COMMISSIONING:

1. #Prshed Strength and Conditioning Limited
2. Callaghan & Shadbolt Limited
3. Chatham Islands Ladies Visiting Hospital Committee Society Incorporated
4. Christchurch Collective for the Homeless Charitable Trust
5. Haeata Community Campus
6. He Waka Tapu Trust - Karanga Mai, Kōrero Kai
7. He Waka Tapu Trust - Kutting Edge Mentoring
8. He Waka Tapu Trust - Loud
9. HIKAIA Ltd
10. K7 Ahu Whenua Trust
11. Mai Time
12. Māori Women's Welfare League Ōtautahi
13. Maui Studios Aotearoa Ltd
14. Moana House
15. Ngā Kaitiaki o Kaikōura Wātene Māori Trust
16. Ōtautahi Women's Refuge Incorporated - Te Whare Hauora (Indigemo Ltd)
17. Pōtiki Poi Ltd
18. Pōuri-Lane Whānau Trust
19. Primal Fit Ltd
20. Purpose HQ Fitness Trust
21. Te Anamata Trust
22. Te Arahanga
23. Te Roopu Tautoko Ki Te Tonga
24. Te Rūnanga o Ōtakou
25. Warrior Princess Workshops Limited
26. Whakaruruhau Limited
27. Whakatū Te Korowai Manaakitanga Trust
28. Whānau Fit Chatham Islands Incorporated
29. Whero Services Limited
30. Bros for Change
31. He Waka Tapu
32. Hiwa Navigation
33. Honeybeez Nursey & Preschool
34. Iwi Kai Limited
35. Kai Connoisseurs
36. Kia Kaha Chemist (Te Arawai)
37. Kohu Horse Trekking Adventures Limited
38. Kōrero Mai Limited
39. Korotangi (NZ) Ltd
40. Kukicutters Barbershop
41. Little Shop of Taonga
42. Living Juicy Ltd
43. Mahaanui Kurataiao Ltd
44. Massey University
45. Maui Studios Aotearoa Limited
46. Ngā Kete Mātauranga Pounamu
47. Pūmau Productions
48. Reuben and Hinekawa Manihera Whānau Trust
49. Stopping Violence Dunedin
50. Te Hauora o Ngāti Rārua
51. Te Kaihinaki Consultancy
52. Te Ora Hou Ōtautahi Incorporated
53. The Gift Sisters
54. Waikawa Marae Inc
55. WestREAP- Kete Kai
56. Whakatū Te Korowai Manaakitanga Trust
57. Whare Manaaki o Te Tai Poutini
58. Whero Services Limited
59. 6Zero Functional Fitness NZ
60. Birthright Canterbury Trust
61. Cholmondeley Children's Centre
62. Christchurch Collective for the Homeless Charitable Trust
63. Cirko Kali Limited
64. Corstorphine Community Hub
65. Dexterity Inc
66. Fossil Creek Farm Animal Based Therapy
67. He Ō Piki Maunga
68. He Waka Kōtuia
69. Kahukura Māori Healing
70. Kaikoura District Council
71. Kaupapa Taiao Trust
72. Kiwi Kai Nelson Ltd
73. KT Electrical
74. Light of All Nations Hope Ministries Trust
75. Mana Tahuna Limited
76. Manaaki Box (Sole Trader)
77. Manaaki Ngahere Trust
78. Manu Media Ltd
79. Ngā Kaitiaki o Kaikōura Wātene Māori Trust
80. Ngāti Rārua O Te Wairau Society
81. Noaia
82. Te Ara Teatea Trust
83. Te Arahanga Limited
84. Te Hā o Kawatiri
85. Te Kōkōwai Māreikura o Mātangireia
86. Te Pahī o Āio Nuku
87. Te Poi Rangatahi Limited
88. Te Rūnanga a Rangitane o Wairau
89. Te Whare Puāwai O Tokomairaro
90. Tupono mana tangata
91. Uruuruwhenua Health Incorporated
92. Waitaha Primary Health
93. Warrior Princess Workshops Limited
94. Whakaruruhau Ltd.
95. Whānau Inspired NZ Limited
96. Whānau Whanake
97. Charles Olsen
98. House of Shem
99. Jim & Mona Wilson Whānau Trust - C/- The Sisters Consultancy Limited
100. KiiKau Production LTD
101. LDS Gamebox Ltd
102. Murihiku Limited
103. Ngā Maata Waka Enterprise Ltd
104. Pounamu Ngāi Tahu
105. Quaid Johnston
106. Raw Creationz
107. Te Paowāhi Boys
108. Te Whānau Kaitiakitanga Ō Akōranga
109. Trinity Thompson-Browne
110. #Prshed Strength And Conditioning Ltd
111. Aaron Tauwhare (Sole Trader)
112. Chatham Island Ladies Visiting Hospital Committee Society Incorporated
113. Christchurch Collective For The Homeless Charitable Trust
114. Creative Natives
115. Dorm Five Barbers Limited
116. Express Firewood Limited
117. Foodbank Canterbury
118. He Waka Tapu Ltd
119. Htk Group Ltd
120. Ideliver Freight Limited
121. Ka Oha Operations Ltd
122. Kai & Kutz Limited
123. Kaikaiāwaro Charitable Trust
124. Kanohi Ki Te Kanohi - Earthquake Disability Leadership Group
125. Kanohi Ki Te Kanohi - Hei Whakapiki Mauri
126. Kanohi Ki Te Kanohi - Mj Bennetts Trading As Emjay Publishing
127. Ko Tāne
128. Kotahitanga Motueka Charitable Trust
129. Maania Tealei Photography
130. Mahi Mahi Productions Limited
131. Mana Wāhine Women Of Strength And Dignity Community Organisation
132. Matariki Mushroom
133. Mehrtz Meats
134. Mo Town Barbers Limited
135. Morries Munchies
136. Ngāti Koata Trust
137. Ora Tika Rongoā Māori Rūnanga Ltd
138. Ōtautahi Sports Association Incorporated
139. Pouri-Lane Whānau Trust
140. Ruma Rawe
141. Seed Nz
142. Sensor Tell Inc
143. Shannon Mudge Trading As Trt Security
144. South Coast Custom Fabrication
145. Tama Stephens (Sole Trader)
146. Tapokotea
147. Te Kai A Te Rangitira
148. Te Puna Oranga Incorporated
149. Te Taumutu Rūnanga
150. Te Wairua (2020) Ltd
151. The Compound Studio Incorporated
152. The Fitt Mum Project
153. Toiwerō Limited
154. Totara Solutions
155. Tu Mokomoko
156. Waikawa Shuttle Limited
157. Waka Aotūroa
158. Westreap
159. Whakaruruhau Ltd
160. Whānau Fit Chatham Islands
161. Arai Te Uru Kōkiri Centre Charitable Trust
162. Atarau Lighting Limited
163. Flight-Fit Fitness (Microfinance)
164. Glimmer Crystal Nz
165. Hiwa Consulting
166. Hot Kiwi Food
167. Inspiring Design & Co Ltd
168. Kapa Haumanu
169. Kia Toa Netball
170. Kohatrade Tapui Limited

171. Microfinance- Corey Scott
172. Microfinance- Tirakarere Apaapa
173. Microfinance- William Te Ratana
174. No Entity
175. Poipoia Ōtautahi
176. Positive Directions Trust
177. Sister Sister Limited
178. Tamai Sports Incorporated
179. The Kaikōura Education Trust T/A Te Hā O Mātauranga
180. Waikawa Marae

COVID-19 RESPONSIVE COMMISSIONING

181. Aukaha Building Resiliency
182. Aukaha Temp Agency
183. Engagement Via Manaaki20 - Engagement
184. Engagement Via Manaaki20 - Wayfinder
185. Manaaki20 Connect
186. Ngāi Tahu Takiwā Regional Skills Hubs
187. Whānau Ora Approach To Closing The Digital Divide
188. Abel Tasman Waka Experience Ltd
189. Ariki Creative Ltd
190. Creative Natives
191. Hale Compound Conditioning
192. Hawaiiki Kura
193. He Toki ki te Mahi
194. Hustle Hospitality
195. Kanohi ki te Kanohi
196. Kia Ora Hands Aotearoa Ltd (KOHA)
197. Kiwi Kai Nelson Limited
198. Koha Kai
199. Korotangi (NZ) Limited
200. Kumuhore Kanuka Ltd
201. Maataa Waka Ki Te Tau Ihu Trust
202. Maraka Consultancy Limited
203. Moana House
204. Native Arts Aoteroa
205. Nōku Te Ao Charitable Trust
206. Omaka Marae
207. RCG Group (2010) Ltd
208. Soul Full Superfoods
209. Te Ahi Wairua o Kaikōura Charitable Trust
210. Te Arahanga Limited
211. Te Ātaarangi ki te Taihū o Te Waka ā Māui Inc
212. Te Ora Hou Ōtautahi
213. Te Pataka Incorporated Society
214. Te Waipounamu Māori Rugby Board Incorporated
215. Toi Atea Ltd
216. Whakaruruhau Limited
217. WildKrafty Aotearoa
218. Yoga Warriors
219. A3Kaitiaki Limited
220. Arai Te Uru Whare Hauora
221. Arowhenua Whānau Services
222. Aukaha
223. Awarua Whānau Services
224. Corstophine HUB
225. Fiordland Community House
226. He Toki ki te Mahi
227. He Waka Tapu
228. He Waka Tapu
229. Hokonui Rūnanga Incorporated
230. Kaikaiāwaro Charitable Trust
231. Kanohi Ki Te Kanohi Limited
232. Kati Huirapa ki Puketakeri
233. Koha Kai Trust
234. Kōkiri Training Centre
235. Maata Waka Ki Te Tau Ihu Trust
236. Manawhenua Ki Mōhua
237. Moana House
238. Nga Kete Mātauranga Pounamu Charitable Trust
239. Ngāti Mutunga o Wharekauri
240. Nōku Te Ao Charitable Trust
241. Ōnuku Rūnanga Incorporated
242. POSITIVE DIRECTIONS TRUST
243. Poutini Waiora
244. Purapura Whetu Trust
245. Te Ahi Wairua o Kaikōura Charitable Trust
246. Te Āwhina Marae
247. Te Hā o Wharekauri Trust
248. Te Hapū o Ngāti Wheke
249. Te Hauora O Ngāti Rārua Limited
250. Te Hou Ora Whānau Services
251. Te Kākākura Trust
252. Te Ngāi Tūāhuriri Rūnanga Incorporated
253. Te Ora Hou Ōtautahi Incorporated
254. Te Puawaitanga Ki Ōtautahi Charitable Trust
255. Te Puna Oranga
256. Te Pūtahitanga o Te Waipounamu
257. Te Roopu Tautoko Ki Te Tonga Incorporated
258. Te Rūnanga O Koukourārata
259. Te Rūnanga O Ngā Maata Waka
260. Te Rūnanga o Wairewa
261. Te Tai O Marokura Charitable Trust
262. TE TAUMUTU RŪNANGA
263. Te Whare Hauora
264. The Healing Song - Pese Wairua
265. Tokomairiro Waiora Incorporated
266. Uruuruwhenua Health Incorporated
267. Waihōpai Rūnaka
268. WAIKAWA MARAE
269. Waitaha Health
270. Whakatū Marae
271. Whakatū Te Korowai Manaakitanga Trust

NAVIGATOR TINANA

272. Arowhenua Whānau Services
273. Awarua Whānau Services
274. Bros for Change
275. Crossover Coach NZ
276. Hale Compound Conditioning (HCC)
277. Hawaiiki Kura
278. He Waka Kōtūia
279. Kia Kaha Chemist Limited
280. Korotangi NZ Limited
281. Kutt Functional Fitness
282. Ngā Kete Mātauranga Pounamu Charitable Trust
283. NKH Fitness
284. Omaka Marae Incorporated
285. Ōtākou Marae
286. Puaka Limited

287. RCG Group (2010) Ltd trading as whānau Whanake
288. Te Hā o Kawatiri
289. Te Rūnanga Ngā Maata Waka
290. Te Waipounamu Māori Netball
291. Waihōpai Rūnaka
292. Whakatū Marae

TE PUNANGA HAUMARU

293. Arai te Uru Whare Hauora Trust
294. Maranga Mai Tumua Innovation Ltd
295. Maranga Mai Tumua Innovation Ltd - Symposium
296. Purapura Whetu Trust
297. Te Awhina Marae
298. Te Hā o Kawatiri
299. Te Mana Kaha o te whānau o Te Taihū

MOKOPUNA ORA

300. Arai Te Uru Whare Hauora
301. Aroha Ki Te Tamariki Trust
302. Arowhenua Whānau Services
303. Awarua Whānau Services
304. Kaikaiāwaro Charitable Trust
305. Maata Waka ki te Taihū Trust
306. Nōku Te Ao Charitable Trust
307. Te Korowai Manaakitanga Trust
308. Westreap Hokitika

LITERACY AND NUMERACY

309. Haeata Community Campus
310. Te Kura Kaupapa Māori o Otepoti
311. Te Kura Kaupapa Māori o Tuia te Matangi
312. Te Kura Kaupapa Māori o Waitaha
313. Te Kura Kaupapa Māori o Whānau Tahī
314. Te Pā o Rakaihautu
315. Te Pā Wānanga
316. Te Whare Kura o Arowhenua
317. Hāpuku School
318. Arowhenua Māori School

RUĪA

319. Abel Tasman Waka Experience
320. AOB Academy
321. Kahurangi Pathways Limited
322. Motueka Mai Tawhiti Incorporated
323. Ngāti Rārua O Te Wairau Society
324. Pounamu Promotions
325. Rangatahi Tumeke
326. St John
327. Tautahi Corporation
328. Te Akatoki
329. Te Kura Kaupapa Māori O Te Whānau
330. Te Ora Hou Ōtautahi
331. Te Pahī o Āio Nuku
332. Te Puhitaioreore Incorporated
333. Te Rūnanga O Ngāti Waewae
334. Te Toi Huarewa
335. Tuahiwi Education Ltd.
336. Tuhoē ki Waitaha
337. Whakatū Marae
338. Whenua Iti Outdoors

PUNA FUNDS

339. Puna Fund

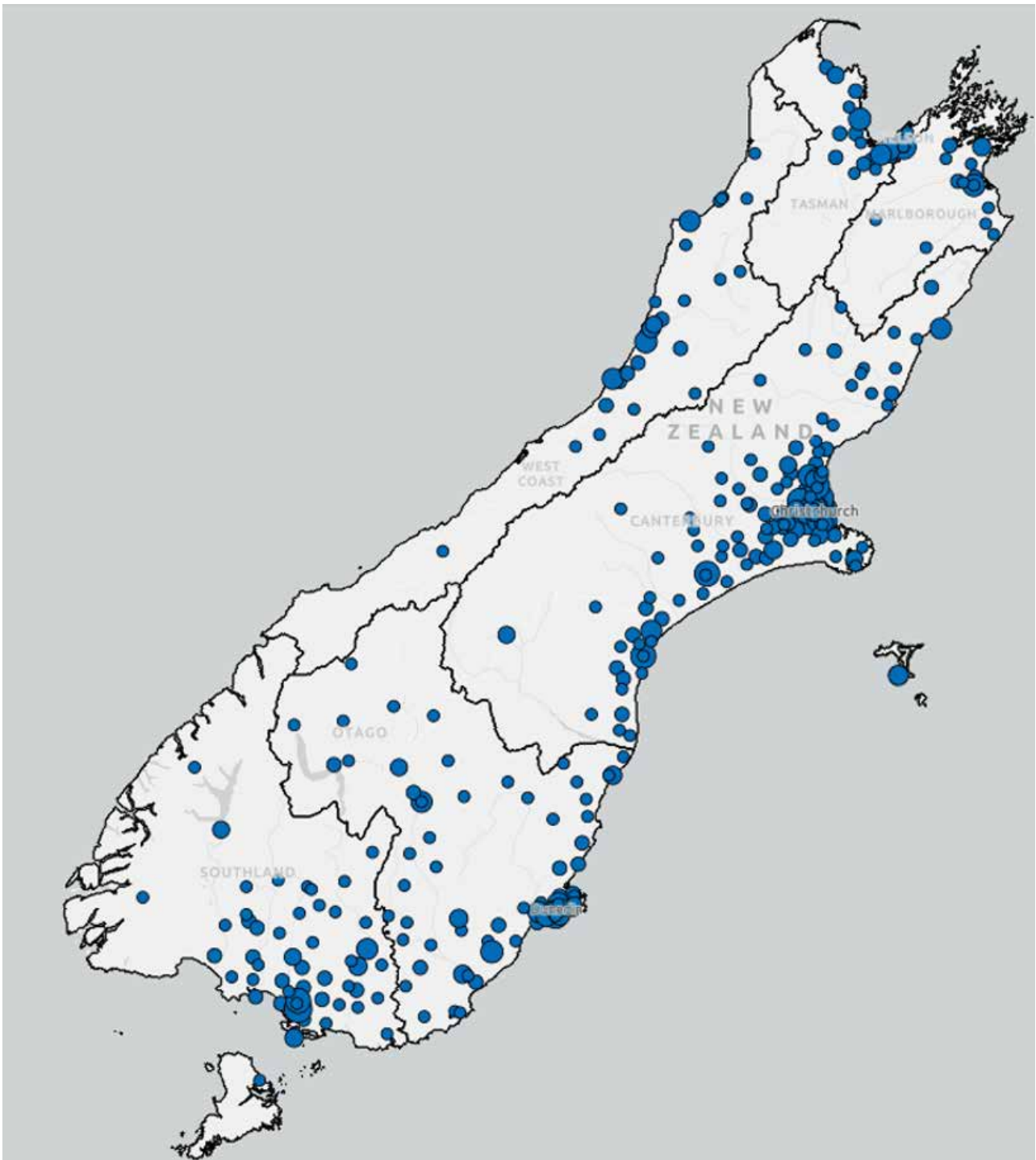
TE KĪWAI

340. Te Kīwai Fund

WHĀNAU

REACH

The Commissioning Agency has also increased its reach across the motu. The map below shows the breadth of support provided by Te Pūtahitanga o Te Waipounamu and our partner agencies. Through this collaborative approach there is outstanding regional coverage across the motu.



Tahuti mai rā ki te hui taumata o Whānau Ora

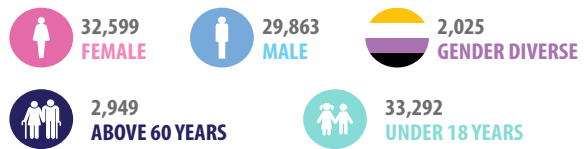
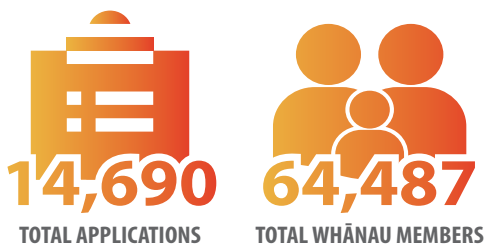


OUR RESPONSE TO COVID-19

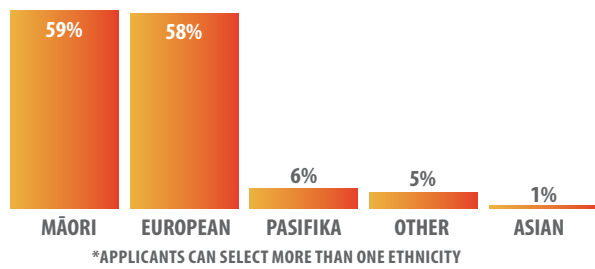
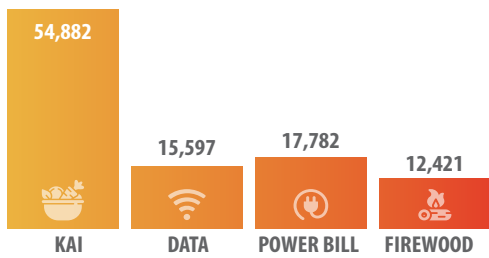
PUNA

During the year, Te Putahitanga o Te Waipounamu has innovated for impact. In recognition of the dire financial circumstances of whānau across the motu and the enormous number of whānau came to us for support, stating they were hungry, cold and disconnected, we created a practical and compassionate response. With the determination to restore, revive and uplift, Puna was born.

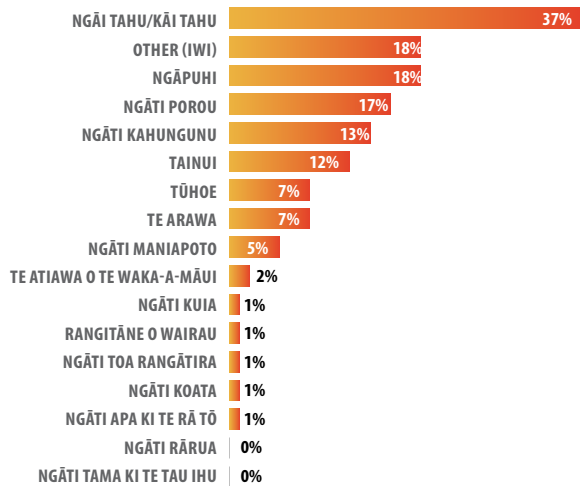
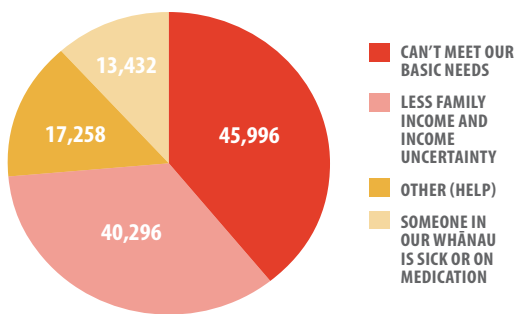
PUNA APPLICATIONS ACROSS THE YEAR



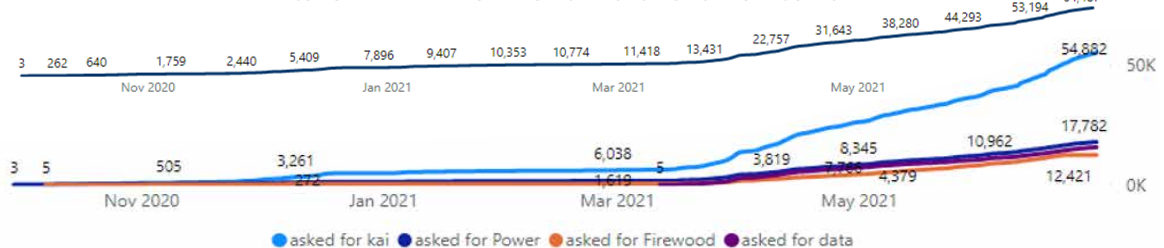
CURRENT CONCERNS OR NEEDS FROM WHĀNAU MEMBERS



TOTAL WHĀNAU MEMBERS NEED HELP



CUMULATIVE WHĀNAU MEMBERS WHO ASKED FOR PUNA SUPPORT

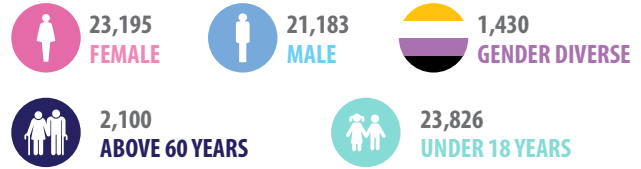
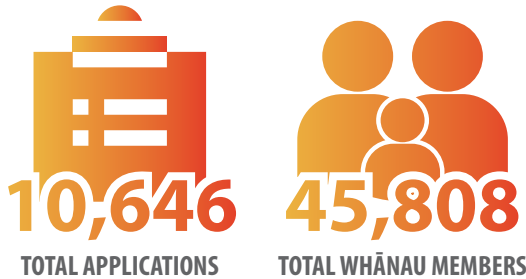


* These numbers include applicants and whānau members who may have reached us more than once. They combine data from our PUNA support database and our previous Whānau Record Management (WRM).

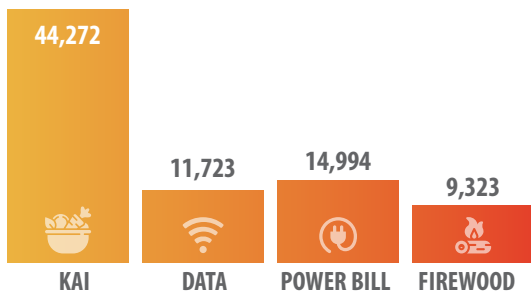
PUNA SUPPORT PROVIDED ACROSS THE YEAR

\$2,891,542

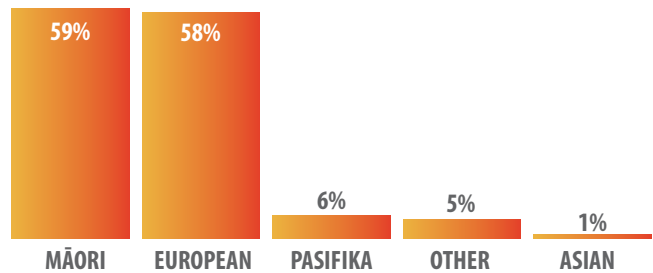
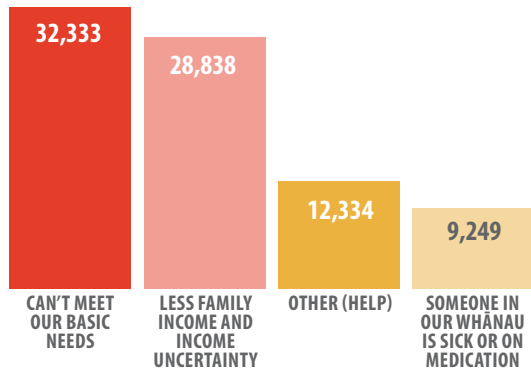
TOTAL PUNA SUPPORT



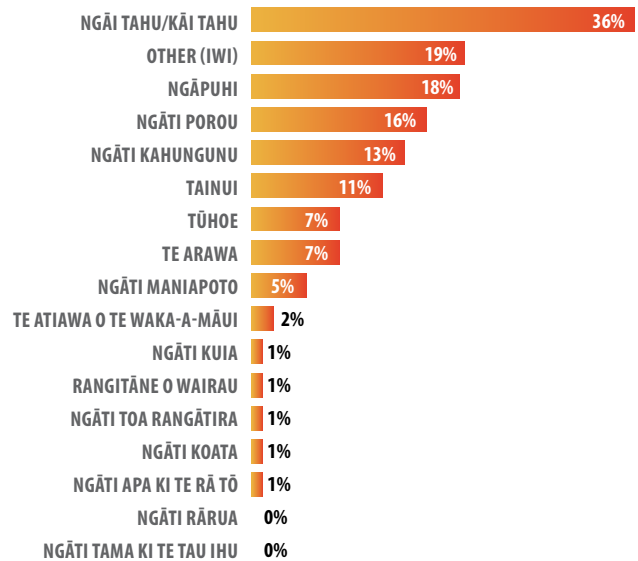
CURRENT CONCERNS OR NEEDS FROM WHĀNAU MEMBERS



REASONS WHĀNAU MEMBERS NEED HELP



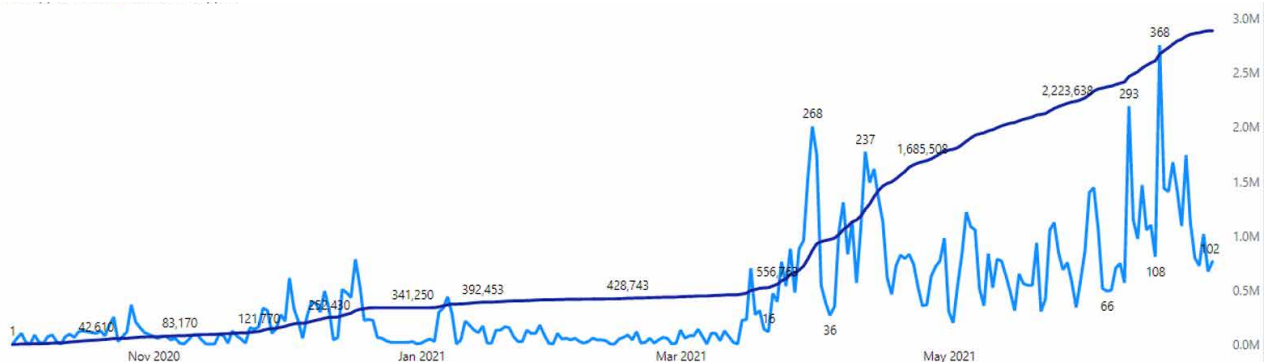
*APPLICANTS CAN SELECT MORE THAN ONE ETHNICITY



WAITAHA: 30,924 MURIHIKU: 3,438 ŌTĀKOU: 1,907 AROWHENUA: 1,807 TE TAI POUTINI: 1,088 WHAKATŪ: 1,708 WAIRAU: 412 OTHER: 24

* NOT ENTERED: 4,500

CUMULATIVE WHĀNAU MEMBERS WHO ASKED FOR PUNA SUPPORT



* Applicants (and their whānau members) who have applied more than once are counted more than once.

WHAT DID WHĀNAU SAY ABOUT PUNA?

THE DIFFERENCE PUNA FUNDING MADE

At the time I was financially struggling as I hadn't had any mahi, this funding really saved me from a mental and emotional breakdown. I don't know how I would have come up with the funds to help with my power bill without it.

It has been helpful the times we've had it, we always got it around the time a car broke down or needed to buy a device for my kids' education. Thank you, team, for the funding.

The fundings that were provided to our whānau had made an huge impact within our whānau. At the time our whānau was going through a lot and was surely a rough time with also having to deal with financial problems and the funding we were provided had taken a lot of stress and worry off my hands as our whānau rely on mum to provide 🥰 Our whānau are very grateful and appreciate everything you do to provide to other whānau in need 😊

I was able to use my grocery money to catch up with some of my ongoing medical bills.

It has made a huge difference as 3 of us lost our jobs and just received a massive power bill.

This has been life changing. My G.P. nurse helped us access the funding, I had gone to the GP and I was so broken. My husband lost his job with COVID, and I was trying to carry everything and slipping further behind. The support was practical, made a huge difference and meant I could pay school fees with my pay. The firewood has been such a blessing and every time we have the fire on, I think of the gift from this group and how grateful we are.

WITHOUT PUNA

We would be hungry and cold and sick.

We would be in a great deal of debt would hate to think.

We would have been starved with no kai in the cupboards.

Our power would of been cut off and less amount of food coming in.

I wouldn't of had data at home to study.

No shoes for my children for school.

I would have gone without so my tamariki could eat, I quite often do this.

I would probably be in debt impacting my credit score.

EVALUATION OF THE PUNA RESPONSE

The Puna Fund was one key strategic response of the Manaaki20 campaign. Te Pūtahitanga o Te Waipounamu launched the fund on 21 March 2020, to Inform, Prepare, Uplift/Manaaki the whānau in Te Waipounamu during the initial COVID-19 pandemic response period.

A coordinated systems effort was implemented by Te Pūtahitanga o Te Waipounamu, drawing on capability from the Whānau Ora network. Capacity was increased, a plan created and implemented, including triaging whānau requests, creating shared data tracking and creating digital platforms for the #Manaaki20 campaign. Data collection, analysis, tracking and sharing ensured accountability and transparency. A dedicated support team was established to meet immediate request for access to food, power, firewood and data. Additional Navigators were recruited within days to meet the increased need. The response demonstrated the wealth of resource richness in the Māori communities supporting rapid, effective mobilisation.

An essential part of the Manaaki20 response plan was gathering and using evidence to support decision-making. A survey was established to gauge whānau need and design an appropriate response. Survey results indicated that whānau were highly constrained financially, exposing them to significant interrelated stresses. The changes in circumstances caused by the pandemic resulted in reduced incomes, and job losses that increased whānau vulnerability. The data was used to steer the strategic direction of Whānau Ora support by mobilising regional support services including an increase in Whānau Ora navigators and providing direct relief to whānau through food delivery and funding to contribute to power support and data to remain connected.

The Puna Fund provided direct and immediate support for whānau in need of kai, data, power or firewood. Data supports results from a Satisfaction Survey conducted by Ihi Research indicated whānau were appreciative of the support. Whānau reported concerns regarding employment security, future income, and whānau mental health and wellbeing.¹

The evidence created as a result of this emergency response through the Puna Fund during the lockdown period highlighted to Te Pūtahitanga o Te Waipounamu that an ongoing response was necessary to provide emergency support for whānau.

The strategic response of Te Pūtahitanga o Te Waipounamu during a global pandemic demonstrates how the community-system approach could interface with government agencies, NGOs, iwi and philanthropic organisations. The strengths-based, culturally mediated messaging underpinning the communications platform, was permeated throughout the response plan. Partnering with Government, philanthropic organisations, and business, to create distribution channels for resources is a demonstration of the trust and recognition of the unique value of iwi and Māori partners.

CHALLENGES

A particular challenge for this year was the closure of the Puna Fund despite there being evidence that the demand for such support was necessary. The research tells us that there are so many challenges for whānau as they navigate a COVID-19 environment. It is hoped that this research will be useful for future decisions about how best to support whānau in a COVID-19 landscape.

¹ Research into the COVID-19 Response Plan for Te Pūtahitanga o Te Waipounamu (July 2020),2020), Dr Catherine Savage, Letitia Goldsmith, Kate Standring, Sue Quinn, Sam Selwyn, Dr Larissa Kus-Harbord, Dr Anne Hynds

THE SOCIAL ENTERPRISE MODEL

SOCIAL ENTERPRISE RESULTS

WHAT WE DID

218 entities	656 whānau employed	1,817 volunteers	5,724 total whānau	15,016 total whānau members (total people)
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HOW WELL DID WE DO IT?

94% of whānau were satisfied with their initiatives	3,537 whānau members surveys received	1,062 quality improvements activities
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WHĀNAU OUTCOMES

POU TAHI 88% (N=3,755, D=4,247)	POU RUA 93% (N=1,706, D=1,830)	POU TORU 87% (N=1,921, D=2,207)	POU WHĀ 86% (N=3,077, D=3,587)	POU RIMA 94% (N=2,514, D=2,684)	POU ONO 91% (N=4,043, D=4,434)	POU WHITU 90% (N=987, D=1,093)
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WHAT'S THE BIGGEST DIFFERENCE ENTITIES MADE?

POU TAHI	POU RUA	POU TORU	POU WHĀ	POU RIMA	POU ONO	POU WHITU
 self-managing and empowered leaders	 leading healthy lifestyles	 participating fully in society	 confidently participating in te ao Māori	 economically secure and successfully involved in wealth creation	 cohesive, resilient and nurturing	 responsible stewards of their living and natural environments
89% increased confidence	94% improved healthy lifestyle choice	86% increased social connection	84% increased cultural knowledge	97% recommend initiative to others	93% enhanced wellbeing	87% more knowledge about whare and whenua
93% increased skills and knowledge	92% improved their fitness	80% take part in new activities	90% felt more connected to te ao Māori	89% increased economic security	90% more able to access support	90% applied stewardship skills
87% better prepared for future	91% more healthier now	94% take part in community activities	77% more confident in their culture	94% value for money	95% more manaaki and aroha	99% more connected to the environment
78% looking forward to future	96% more physically active	70% increased career options	89% strengthened tikanga	96% increased customer feedback	93% increased wairua	94% increased sustainable resource use

The Social Enterprise workstream involves commissioning for outcomes and dedicated investment in whānau initiatives that are helping meet localised whānau needs and aspirations. Whānau apply for investment to help realise their moemoeā, which are both varied and exciting. For some whānau this meant starting a new business, for more established entities it usually meant undertaking innovative initiatives to support other whānau.

This year 218 entities were active in the Social Enterprise workspace between 1 July 2020 and 30 June 2021. These entities were funded through six rounds of funding were active during the year in Waves 10, 11, 12, 13, 14 and in our specific COVID-19 response rounds, Manaaki20 and Inform, Prepare and Uplift.

Activities are as diverse as whānau moemoea, and have included:

- Helping the homeless through kai drops, providing breakfasts, advocacy and one-on-one support through Christchurch Collective for the Homeless.
- Cultural monitoring and taiao kaitiaki training through Te Arahanga Limited.
- Support for tāne whaiora who want to reintegrate back into the community post prison through the Moana House Programme.
- Developing a tangihanga resource and encouraging whānau kōrero around the end of life through the Māori Women's Welfare League.
- Hine Ora wānanga for kōtiro including taonga tākaro, sharing of legends and whakapapa, hiko and sharing of emotions through Warrior Princess workshops.
- Providing tailor-made whānau based support for whānau, including helping whānau access emergency housing and connecting whānau with kaumātua activities through Honeybeez Nursery and Preschool.
- Establishing Manaaki Box, a gifting business, including creating artwork, product creation, marketing, a website, accounting system and payroll.
- Mana Tahuna Limited securing employment opportunities for whānau in Queenstown, including the planting of 18,080 plants creating 11 jobs and securing a Department of Conservation contract to clean up Lake Hayes, creating 50 full time employment positions.
- Running healing wānanga and supporting whānau who are engaged with Oranga Tamariki, probation and the family court system through Tū Pono Mana Tangata.
- Mahi Mahi Productions delivered a full immersion te reo Māori theatre experience to an audience of more than 1,000 which has also provided opportunities for whānau to foster their skills and talents in the industry.
- He Waka Tapu establishing a community gym that provides free access to whānau and wrap around support services such as nurses, community policing, local clubs, smoking cessation and personal training.
- The expansion of a home kill/butchery business, Mehrtz Meats to become the whānau primary income stream, enabling rangatiratanga and whānau friendly employment.

The Inform, Prepare, Uplift workstream invested in entities that designed initiatives to deal with the specific impacts of COVID-19, to close the digital divide, uplift whānau wairua, help whānau find new pathways in life, and to connect them into employment.

The Manaaki20 COVID-19 response workstream was established to enable entities to continue to flourish under the challenging circumstances created by the pandemic. This investment thereby enabled 'business as usual', with numerous entities commenting that without this support they would have 'gone under'.

The impact of Te Pūtahitanga o Te Waipounamu support has dual benefits with entities saying Te Pūtahitanga o Te Waipounamu investment has inspired and uplifted them, enabling them to both survive and thrive.

IMPACT OF INVESTMENT FOR WHĀNAU ENTITIES

During the year Te Pūtahitanga o Te Waipounamu engaged in targeted campaigns (roadshows) to increase whānau knowledge of investment opportunities. Roadshow feedback was very positive, with 100% saying the wānanga gave them useful information about making an application, 81% saying the wānanga was interesting and fun, 76% saying they made useful connections with other people at the wānanga, 93% said the venue was appropriate, and 100% said the kaimahi presenting were clear and easy to understand.

Te Pūtahitanga o Te Waipounamu also streamlined the Wave application process during the year, resulting in a record number of applications. Some applications were incomplete or required further documentation. To support these whānau applicants, Te Pūtahitanga o Te Waipounamu contracted Tū Maia to provide specialist coaching and application writing advice. This enabled whānau to resubmit applications under a future Wave. Thirty eight whānau took up this offer of support, with many being successful in Wave 15.

“Quite frankly we wouldn’t be where we are today – in a place where we can be of significant influence in the disability sector – were it not for the funding and the ongoing relationship with Te Pūtahitanga o Te Waipounamu. They have advocated for us so often, provided additional training and support and have been consistent funders and none of what we have achieved to date would have been achievable as and how it has without that support.

You have allowed us to create a dream, you have helped us to step up and be innovative and now we have govt orgs and overseas companies looking at what we are doing and making contact with us.

Te Putahitanga has helped build our sustainability and has resourced whānau not only to participate but to take leadership and grow influence with transforming the disability and health system.

For us, Whānau Whanake, this investment allowed us to create an environment for thriving despite COVID-19 and our decade of disasters.

The impact for our whānau and our entity has been life altering both literally.

The impact of our connection with Te Pūtahitanga is huge and the best thing that ever happened to us and for us. Whakaruruhau exists because of Te Pūtahitanga. Relying on other forms of funding even if they have a Māori name, is still jumping through mainstream hoops with their failure to recognise Tikanga, Wairuatanga and Mātauranga Māori holistically. Failure to recognise and accept the Māori Heartbeat. Only Te Pūtahitanga O Te Waipounamu accepts us as we are and for who we are. Who gives us back our mana to help our whānau and iwi on our terms. Who allows us to decide what our needs are, and how we want to deal with those needs.

To give us the licence to find whānau grounded solutions, embedded in te ao Māori.

It has inspired, uplifted myself as a wāhine.

Te Pūtahitanga has invested in this project over a period of 12 months. Tokona te Raki has been successful in using this investment to secure additional funding for the development and sustainability of Māori Skills Hubs in the Ngāi Tahu takiwā.”

IMPACT OF INVESTMENT FOR WHĀNAU

My son and I were able to access emergency housing, and then with the support of your kaimahi we were able to secure a kainga ora home which is perfect for us. My son is 21 with high needs, and I am recovering from heart surgery. Having your kaimahi tautoko us with health, housing, cultural identity has made everything a lot easier.

(Honeybeez Nursey & Preschool)

It was an instant connection to wairua settling over me while receiving and was better than I expected when I began to. The dreams the following nights are always celestial and heavenly, and it doesn't get better than that.

(Uruuruwhenua Health Incorporated)

I learnt so much about the history, attending mihi whakatau and pōwhiri. It has reconnected me on a spiritual level as I have spent a long time overseas away from home and feeling lost on who I was and where I come from. I now have a new sense of identity and reclamation of who I am because of my experience with Te Kai a te Rangatira.

(Te Kai a te Rangatira)

Would 100% love to see this rolled out into our pre-primary and primary schools - I know that when my child had head lice her sleep pattern was badly affected due to her constantly itching through the night. This contributed to her not being able to function well the next day/weeks due to tiredness.

(Living Juicy Ltd)

This gives us something to look forward to meet up with, kōrero and catch up, neutral place where we don't bring "political troubles to". All are welcome, gives time to play cards, game bowls and yarn with whoever is visiting. We've had Māori Land Court whānau member to tell us how to get our affairs in order, services available, our doctor about Covid vaccines, Hugh Anne about Chatham Island Enterprise Trust history. Heartlands about Superannuation financial assistance for glasses and dental treatment.

(Chatham Islands Ladies Visiting Hospital Committee Society)

The hub is a place of belonging for those that feel they don't have a home. a home isn't necessarily a building, but it is a people. He aha te mea nui o te ao? He tangata he tangata he tangata, and I feel that being said is the ultimate goal and truth by which the hub has helped not only me but entire communities.

(Corstorphine Community Hub)

Taking part in Whānau Fit has broadened our whānau's lifestyle and the subtle changes are noticed throughout our wider whānau circles.

(Whānau Fit Chatham Islands Incorporated)

By being involved with Hiwa Navigation, I've increased my confidence in my ability to support whānau and learning about cultural advice and rongoa practices which is awesome.

(Hiwa Navigation)

The best thing was that I have really enjoyed getting back into learning te reo Māori. It has reignited the flame for me to learn more. Whakawhanaungatanga - learning with others has been great.

(Ōtautahi Sports Association Incorporated)

By attending the wānanga, I realised the world of te ao Māori is deeper and bigger than I realised and the connection to whakapapa is imperative.

(Tū Pono Mana Tangata)

Waikawa Shuttle has been able to provide and assist our tāri with transport for kaimahi and whānau. Ruby is always available, and her service is rawe. It is awesome that our iwi can support our own whānau. We had a kaimahi in Nelson hospital needing a ride back to Waitohi and Ruby was straight on to it.

(Waikawa Shuttle)

Making healthy choices and being consistent with it. It has improved my mental health as I am making the time for "myself". I love the group sessions and how they accommodate to anyone and everyone no matter what your fitness journey.

(He Waka Tapu Ltd)

Through Te Reo and Maara Kai, it has been great to learn skills and knowledge that allow me to embrace my relationships with people and with the land. Having my own little maara to tend to have given some routine to my mornings - something that has been a struggle.

(Whakaruruhau Ltd)

INITIATIVE ONE: KAI CONNOISSEURS



Te Pūtahitanga o Te Waipounamu invested in the aspirations of Sachiko Shimamoto. Sachiko, who runs a successful catering business, had a dream to start a community café in the heart of Aranui. The café provides healthy kai, a welcoming space for whānau kōrero and has enabled Sachiko to expand her business, providing whānau friendly employment for even more whānau.

Sachiko is committed to helping whānau connect with te ao Māori and each other. As well as having a delicious range of kai available for purchase during the day, Sachiko also shares her space with kaupapa that enhance the mauri of the community and whānau. For example, Matua Kewhakewha, runs te reo Māori classes in the cafe. Sachiko is also determined that no whānau should go hungry and supplies any whānau who asks with milk and bread, paid forward by other generous customers. There is also koha coffee - take one if you need, gift one if you can.

Sachiko's inspirational leadership is contagious, and she has also encouraged thirteen wāhine in their quest to gain strength and inspiration through taking part in the Journey to Aoraki. The wāhine met regularly to train together and on the 30th of October 2020 took part in the Aoraki Marathon.

Taking part has been life-changing for whānau. As one wāhine said

"This was one of the most amazing experiences of my life to date. I had been experiencing lots of mental health issues after having my baby and to reconnect to the whenua, to be in such a tapu place I was able to whakawatea and really let go of some of the mamae I've been carrying."

INITIATIVE TWO: WAIKAWA SHUTTLE



Te Pūtahitanga o Te Waipounamu has invested in Waikawa Shuttle Limited to help the business to develop sustainably whilst being able to offer a free/koha service to whānau. This is the first sustainable local Māori whānau-based transportation service to support whānau, marae, iwi and community transportation requirements. Waikawa Shuttle Limited have two vehicles to support both commercial and kaupapa requirements. They have worked with Waikawa Marae, and Te Atiawa Iwi Trustees, local navigators, kura and sports groups to identify whānau with transportation needs and have filled the transportation gap in the Marlborough region. Whānau have used the shuttle to get their groceries, go to doctors' appointments, attend kaumātua lunches, go to friends, take tamariki to the swimming pool, go to events at the marae, get to work and to get vaccinated.

Investment has enabled whānau to secure family friendly employment that provides for their whānau. Whilst working they are passing the local purakau onto others and they feel like they are making a positive contribution to their community. This is fulfilling mahi.

Whānau say the Waikawa Shuttle is welcoming and the journey enables them to relax. It helps them to get to appointments on time and stay connected with other whānau. Whānau says, "it has enabled me to attend things I wouldn't otherwise be able to and it is awesome that our iwi can support our own whānau." Waikawa Shuttle is the only shuttle service available in Picton after 5pm, and whānau comment that it provides safety and stress-free travel. In particular the service gives whānau piece of mind 'knowing that kaumātua are receiving door to door service, amongst their peers, and well looked after."

"I have witnessed Waikawa Shuttles doing amazing things that embody manaaki and taking care of our kaumātua by way of grocery runs and providing avenues to those who need it to be able to attend important kaupapa and events. This helps my wellbeing immensely to know this service is available."

"I've been able to get around Waikawa, Picton and Blenheim at prices I don't get from other shuttle services."



CREATIVE NĀTIVES

Te Pūtahitanga o Te Waipounamu partnered with Creative Natives, a collective based in Ōtepoti during 2020's COVID-19 enforced lockdown, originally via its Manaaki20 programme. Post the 2020 lockdown and into 2021, Creative Natives expanded into a highly coordinated, whānau-led social media communications platform with both kaimahi and volunteers from across Aotearoa.

In response to COVID-19, Creative Natives developed the online campaign #ProtectOurWhakapapa, aimed at producing tailored resources and communications targeted at building resiliency and nurturing innovation with whānau. These resources include posters, health and safety resources for kōhanga reo and kura kaupapa, talent messaging, websites, social media, e-newsletters and iwi radio messaging. The project involved whānau through every stage of development and continues to provide means of engagement, feedback and refinement with whānau, hapū and iwi.

#Protect Our Whakapapa champions its online community to support, engage and empower whānau which is reflected in the following social media statistics, arguably reaching a far wider audience than many of government departments and local agencies.

#Protect Our Whakapapa Statistics 01 October - 31 December 2020

Impressions:	2,000,000
Reach:	1,100,000
30 sec video views:	160,000
Likes:	19,000
Followers:	24,000
Engaged users:	119,400

During 2021, #Protect Our Whakapapa pivoted to provide information to whānau regarding COVID-19 – vaccinations, testing etc. via the #Tāwharautia campaign. #Tāwharautia was a five week campaign designed to equip and empower whānau with information so they can prioritise their hauora and make informed decisions around the COVID-19 vaccine. This included a series of videos, static posts, radio ads and a daily pānui out to 1,200 Māori organisations weekly. The purpose of this campaign was to ensure that a coordinated and strategic approach was undertaken in order to provide the best information for whānau Māori, with the goal of increasing the understanding and uptake of the COVID-19 vaccine as illustrated below:

Protect Our Whakapapa Stats 01 July - 30 September 2021

Post engagements:	76,475
New users:	12,923
New page likes:	783
New followers:	1,006

#Protect Our Whakapapa Achievements 2021 to date:

- 92% of engagements on #ProtectourWhakapapa social media platforms were positive.
- #Tawharautia campaign provided a range of viewpoints on vaccine issue (both pro and anti vax).
- Whānau appreciated the range of formats for #Aro rangatahi resilience campaign.
- Increase of subscriptions for weekly community pānui (emailed to approx.1200 Māori organisations weekly).
- Positive engagement on our posts from whānau far outweighed the negative.
- Whānau appreciated the whakaaro from Immunology Scientist, Chris Puliueva and Māori Virologist, Dr Natalie Netzler, who presented important information about how the vaccine works in a way whānau could understand and resonate with.

#Protect Our Whakapapa

If you start to feel any flu like symptoms, particularly shortness of breath, sore throat or fever —

call Healthline on
0800 358 5453

Whānau Plan

Example of things to plan with your Whānau



Mā tātau
katoa e
ārai atu te
COVID-19

1. Who is in our whānau? Who else are we responsible for?

- Name
- Address
- Age
- D.O.B
- Gender
- Phone number
- Medical Conditions
- Medicines
- Allergies

2. Emergency contact list

- Non-Household emergency contact
- Doctor
- Dentist
- Usual chemist/pharmacy
- Healthline (Covid-19) **0800 358 543**
- Government (Covid-19) Helpline **0800 779 997 / 0800 22 66 57**
- Healthline (normal) **0800 611 116**
- Police Emergency **111**
- Police (local station)
- Support agencies
- Other important numbers.

3. Items that are essential to the wellbeing of our whānau

Examples:

- Do you have plenty of formula for any pēpi who drinks from a bottle?
- Other than kai & wai, what else is essential that we don't have?

4. Does everyone in the whānau understand how to prevent Covid-19 ?

- Why we have to stay home & only go out to access essential services.
- If we go out to the supermarket/ pharmacy how do we keep safe?
- What do we do to keep safe when walking in our neighbourhood?
- Should we & can we drive anywhere in a Level 4 lockdown?

5. What is the plan if a whānau member becomes infected with Covid-19

- Create a self-isolation space in your whare for that whānau member to stay in.
- Discuss how important it is that the person who is sick is in self-isolation.
- Let younger tamariki know their very important job is to stay away from the māuiui person and the isolation space.

6. If I get sick, who will need to be contacted? Who will look after the tamariki?

- If I get sick & need to self-isolate, will someone here look after the tamariki or should we make other arrangements?
- Who needs to be contacted if I get sick?
- What is our 'Tamariki Plan'; e.g. who will look after them?
- Having someone to care for your tamariki at home is the safe option.
- If the tamariki need to go somewhere else, will their clothes & belongings need to be washed before leaving our whare?

7. What are the specific needs unique to your whānau?

Examples:

- Who are the high-risk whānau we might need to care for during the lockdown?
- Are there any specific health or mental health needs we haven't thought about?
- If we usually go to church, how will we continue to practice our faith?

8. What else needs to be considered?

- Do the tamariki need to do any schoolwork or catch up on homework?
- Are the tamariki missing their friends? (Show them how to Facetime or Messenger call).
- Are all the fire alarms in the whare working? If not, what do we need to do? Who do we contact?

9. Covid-19 websites for whānau

Here are a couple of websites with accurate & useful information about Covid-19

<https://www.uruta.maori.nz/>

(Information from the National Māori Pandemic Group).

<https://covid19.govt.nz>

(Information including tikanga Māori [alternative greetings] and looking after your health & wellbeing).

WHĀNAU ORA

NAVIGATION MODEL

The Navigator workforce increased by 24.5 FTE this year, so 109.5 FTE Whānau Ora Navigators supported 4,955 whānau, totalling 6,107 whānau members. Relationally based, Whānau Ora Navigators walk alongside whānau so that no-one is on their haerenga alone. As well as helping whānau realise their moemoea, Whānau Ora Navigators help whānau to deal with challenges by growing the skills they have in their kete and enhancing their support networks.

In addition to the complexity of family life, the pandemic has meant multiple challenges for many whānau. Additionally, the price of housing, groceries and petrol has increased greatly this year, placing increased financial pressure on whānau.

Those who were already living on the breadline have been struggling to survive, with many whānau unable to provide the basics like kai or keep the power on. Thus, many whānau have set goals around meeting their basic needs or accessing financial support. Other frequent aspirations are around improving whānau physical and mental health, improving relationships, securing a job or a whare. Many whānau also want to be more connected to other community support or activities, and navigators specialise in helping whānau grow these connections. Because they are employed by partners spread across the motu, navigators are highly connected within their own rohe. Navigators are immersed in te reo Māori me ona tikanga and are well supported by both their partners and Te Pūtahitanga o Te Waipounamu.

This year has seen a greater amount of professional development and training offered to navigators. In conjunction with Ara, a Level 4 Certificate Health and Wellbeing – Social Services course has been developed which helps whānau acquire skills in the areas of family violence support and prevention, social justice advocacy, community development and refugee support, and with emphasis on nurturing cultural connection and competence. Navigators have continued to take part in Taku Reo Rāhiri: training from a bicultural lens grounded in mātauranga Māori to address the following:

1. Kia whakamana te whānau and tautoko Navigator wellbeing.
2. Facilitate whānau mana motuhake.
3. Increase Navigators' confidence in their own mōhiotanga.
4. Increase competence in Navigators in the facilitation of the Whānau Ora approach.

Whānau Ora Navigators have an enormous and enduring impact on the lives of whānau, and their support has been described by whānau as life changing. Results for whānau who have been engaged for six months or longer, show whānau making excellent progress against each of the pou. Key achievements include supporting 314 whānau to pass their learner driver's licence, 87 whānau securing full-time employment and a further 60 securing part-time or casual jobs. Two hundred and seventy-four whānau who wanted to improve their wellbeing are now making positive choices to support their ora and 188 whānau have secured temporary accommodation. Navigators have supported eighty-two whānau to find social housing and 109 whānau to find a suitable private sector rental whare.

WHAT CHANGED THROUGH NAVIGATION?

Self-realisation, belief in own self. Encouraged to create my own walk-in life.

Able to upskill which has the potential to increase income for the betterment of our whānau.

My physical and mental health improved.

Being able to see a light at the end of tunnel.

I was able to secure full time work.

Gave us some hope and direction. Her positivity was infectious.

They get stuff done especially with MSD.

They stayed connected, even when I wasn't well.

Living comfortably on a budget in a rental home, safer environment for my kids (no violence).

We were able to eat.

I got someone to help me in everyday life.

WITHOUT NAVIGATION SUPPORT

If it wasn't for her, I would have gone downhill lost my children and been left homeless with no one and nothing in life.

Would have given up.... I was having bad thoughts... very DEPRESSED.

Wouldn't be able to work.

Not set goals for myself.

My husband could very well be in prison.

Stuck in the same hole like always.

We would be totally screwed.

Up the creek without the paddle.

Could still be in emergency housing.

Be more sinking not swimming.

Feel life overwhelming and struggling to face debt. Procrastinate decisions.

I would be very lost in a system that doesn't help and in a much worse place.

NAVIGATION

ACTIVITY AND RESULTS

WHAT WE DID

109.5 FTE Navigators supporting	6,107 active whānau members	4,955 active whānau	3,260 new whānau members	2,662 whānau members exited navigation
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HOW WELL DID WE DO IT?

76% of whānau had development plans	98% of whānau members satisfied with the service	13,288 goals were set by whānau
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RESULTS: WHĀNAU PROGRESS AGAINST THEIR OWN ASPIRATIONS

POU TAHI 78% (N=1,264, D=1,619)	POU RUA 79% (N=1,954, D=2,485)	POU TORU 80% (N=1,022, D=1,273)	POU WHĀ 80% (N=415, D=521)
POU RIMA 68% (N=904, D=1,331)	POU RUA 79% (N=1,313, D=1,653)	POU ONO 82% (N=195, D=239)	

NAVIGATOR

KEY ACHIEVEMENTS

This chart shows some of the key achievements made by navigation whānau during the past year.

KEY ACHIEVEMENTS RELATED TO SET GOALS

01 July 2020 to 30 June 2021

Driver's licence	314 have passed their learner's licence, 156 their restricted licence and 50 their full licence.
Wellbeing	319 have plans to manage their personal wellbeing, 274 are making positive changes in their life to support wellbeing, and 96 have their mental wellbeing improved to the point where they don't need service support.
Relationships	86 have improved whānau relationships.
Employment	87 whānau have secured full-time jobs, 60 part-time or casual jobs.
Health	115 whānau are managing their health condition better.
Housing	188 whānau have found suitable temporary accommodation, 82 have secured a state house, and 109 a private sector rental.

HEADLINE INDICATORS

This chart shows the progress of all whānau against their two most frequent whānau aspirations for each of the Whānau Ora pou.

HEADLINE INDICATORS

01 July 2020 to 30 June 2021

POU	INDICATOR	GOALS SET	AVERAGE PROGRESS	GOAL MET
TAHI	Whānau basic needs are being met	684	70%	46%
	Whānau have independent living skills	604	61%	16%
RUA	Improved whānau mental health	474	63%	18%
	Improved whānau physical health	721	61%	20%
TORU	Whānau are participating in education	384	66%	32%
	Whānau are taking part in community activities	329	70%	33%
WHĀ	Whānau are participating in cultural activities	158	72%	36%
	Whānau have increased cultural connections	135	58%	15%
RIMA	Whānau are in work	481	62%	27%
	Whānau have financial management skills	223	49%	9%
ONO	Improved whānau wairua	297	64%	19%
	Whānau have positive relationships	589	60%	20%
WHITU	Whānau have safe housing	72	66%	21%
	Whenua connection is enhanced	98	65%	18%
CUSTOM	Custom	699	49%	49%

NAVIGATING LIFE



The story of Sarah Miller, supported by the Whānau Ora Navigator from Ngā Kete Mātauranga Pounamu.

From living on the streets, to jail cells, gangs, drugs and alcohol, I've been through it all. My whole life I've felt abandoned, unwanted and alone. But now I have the support of Whānau Ora, and things are looking up for me!

I didn't have a good start to life. My mum used to hit me a lot. She even broke four of my ribs once.

My nana witnessed what was going on and took me in, but it was short-lived because she suffered a medical event and, at the age of 9, I ended up in a Child Youth and Family unit, then adult inpatient, and I was in and out of foster homes until I was 18.

At 18, I tried to have a relationship with my Mum but that didn't go the way I had hoped. She told me she didn't want me around and that I was just a problem child, so I ended up living on the streets for a few years. I felt abandoned and unwanted. I was so alone.

I got into drugs, all kinds of drugs, and alcohol and I got involved with a gang. I lived in doorways, anywhere I could find, and I spent my days looking for my next fix.

I was on a very dark path and I was battling suicidal thoughts, but I couldn't seem to change my ways. I ended up in jail three times and probably spent a combined period of two years there. I've been on probation, supervision and I've had community work.

I decided I needed to make a change in my life. I was the only person who could change it. I didn't want to go back to jail, so I started trying to change my life for the better. I became a Christian and I got baptised. I have great support from the church.

I came to Ngā Kete for support with drug and alcohol addiction (I am completely drug and alcohol free now) and I enrolled in He Puna Waiora Wellness Centre. I was then referred to Whānau Ora from my GP.

The Whānau Ora Navigator has had a massive impact on my life and the positive support I have received has been life changing. I already knew the navigator as she used to be one of my probation officers, so that was a massive help – she knew my story and background.

The Navigator has assisted me in my day-to-day life including making sure I had things to do for the day so I had a reason to get out of bed. She has helped me to get out of the criminal system by supporting me when I had to appear in court and talking to my lawyer. She is also helping me to get into better accommodation.

We're doing some goal planning. My goal is to become a vet nurse and the navigator has helped me to apply to become a volunteer at the SPCA, and we're looking at study options for next year. I am also getting into some physical exercise, which makes me feel a lot better within myself.

It's been so great having someone to listen to me when I just need someone to talk to.

I've realised that if I put my mind to it and not give up, I can do anything, and for the first time in my life, I'm looking forward to the future.

Please note, given the confidential nature of this story, it is not to be shared without consent of Ngā Kete Mātauranga Pounamu; and Sarah Miller herself.

NAVIGATOR TINANA

ACTIVITY AND RESULTS

WHAT WE DID

21 entities live/in set up	66 whānau employed	3,317 total whānau members	797 total whānau
4,094 activities delivered	374 volunteers	1,110 new whānau members	130 new whānau

HOW WELL DID WE DO IT?

98% of whānau were satisfied with their initiatives	603 whānau members surveys received	178 quality improvement activities
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WHĀNAU OUTCOMES

Based on the feedback from 603 whānau survey respondents

POU TAHI 93% (N=840, D=903)	POU RUA 90% (N=2,192, D=2,447)	POU TORU 90% (N=431, D=456)	POU WHĀ 90% (N=1,226, D=1,605)	POU ONO 95% Wellbeing improved (N=564, D=595)
92% Taking part in healthy activities	93% More confident making healthy choices	95% Took part in group activities	82% Increased connection to te ao Māori	
92% Learned new ways to stay healthy	94% More confident seeking help		67% Speak more te reo Māori	
91% Improved physical fitness			77% Understand more te reo Māori	
74% Healthy eating and nutrition				
94% Gained physical activity skills				

This year 21 Navigator Tinana delivered kaupapa Māori activities to 797 whānau and 3,317 whānau members. Te Pūtahitanga o Te Waipounamu investment in this kaupapa enabled 66 whānau to be employed and led to the involvement of 374 whānau undertaking mahi aroha.

The primary focus of Navigator Tinana is to enable whānau transformation through the achievement of leading healthy lifestyles. Many Navigator Tinana promote whakapakari tinana with particularly hard to reach and vulnerable groups of whānau. This may be rangatahi who are struggling, or kaumātua or those with chronic health conditions.

Another defining feature of Whānau Ora Navigator Tinana is that whilst some activities, target tamariki, rangatahi (midnight basketball) or kaumātua (Sit and Be Fit), many of the activities enable whānau to take part together, which is a real highlight for many of the whānau.

Activities are always affordable for whānau, and those that are not free are low cost. Often other barriers to access are removed as well. For example, there may be organised transport for whānau taking part.

Similarly, although the primary approach is to nourish the physical wellbeing of whānau, Navigator Tinana take a much more holistic approach to their mahi than the traditional gym instructor. Many make wellbeing plans with their whānau that involve accessing a range of supports and lifestyle decisions that affect and improve their mental health as well as their physical strength and condition. For example, Whānau Whanake provide one-on-one support, with a focus on taking care of the whole of whānau wellbeing. Tūhono (connectors) promote play with the tāonga takaro play packs for tamariki to encourage the whole whānau (even kaumātua) to take part in activities. They have rangatahi kaimahi who work specifically with rangatahi of the whānau. They also offer support for whānau and kaumātua to engage with government and health agencies, advocate on their behalf and attend appointments. Where needed they connect whānau in with other local service providers and activities.

Navigator Tinana activities have included wānanga, mau rakau, korikori tinana, hikoi, kai gathering, whanaungatanga, first aid, CV building, hangi, karakia, cooking, ngā tapa wha, group fitness sessions, taking part in one-off events, taking part in sports activity and teams, taking part in organised fitness and activity challenges, personal training sessions, yoga, domestic violence interventions, coaching and mentoring, Sit and Be Fit sessions, taonga takaro, waka ama, midnight basketball, educational wānanga about medications, healthy living wānanga, healthy days at the Pa, music and movement, massage, transporting whānau to appointments, virtual and online training sessions and te reo Māori interaction, COVID vaccination information sessions and kaumātua meals on wheels.

Navigator Tinana achieve excellent results. Ninety-five percent of whānau say their wellbeing has improved, ninety-four percent say their skills have improved, ninety-one percent have improved their fitness and, ninety-two percent have learnt new ways to stay healthy. With results like these it is clear if scaled up, Navigator Tinana could play an invaluable role in helping reduce Māori health inequalities.

TE PUNANGA HAUMARU

ACTIVITY AND RESULTS

Seven partners delivered through Te Punanga Haumaru workstream. Six Tū Pono Connector kaimahi were active in Motueka, Westport, Ōtautahi, Otepoti, Murihiku and Te Tau Ihu. Connectors provide practical, confidential safe spaces and places for whānau to go to within their hāpori. They often engage with whānau in their own homes, local cafes or while doing other activities together.

Tū Pono Connectors are well networked and embedded in their communities. Through their knowledge, relationships and connections, Connectors can often open doors for whānau. Due to their relational approach to engagement, Connectors take time to listen to whānau and build a relationship with them. Through this, Connectors become aware of what whānau need., and can connect them with the right support. Whānau become aware of options they may not have known about previously or are connected with the right awhi in a timely manner:

Many connectors work with whānau who have experienced family violence, suicide or other significant trauma. Connectors support whānau at court, family group conferences, help whānau access PUNA and food banks, help whānau set up new whare and help whānau access health services. This year Connectors have also been able to provide whānau with small amounts of pūtea to help, should they be struggling. This has been widely accessed and greatly appreciated by whānau. Additionally, the Tū Pono Haumaru workstream provides hui and wānanga, to nurture whakawhanaungatanga and help whānau to heal. Whānau love connecting with each other, the mauri, the tikanga and the aroha. They say it strengthens their wairua. Ninety-seven percent of whānau say their Connector helped them access support, and ninety-one percent of whānau say their Connector helped them to access places they were unable to access before. For many whānau this means receiving timely support, rather than being on a long waiting list. Whānau say:

"This is great support, helping me and my children with MSD, Emergency housing, kai for our whānau, bikes for my children for school and polytech, mediation with OrangaTamariki, support and advice for the well-being of my whānau, counselling for my children."

"The continuous support, anytime I needed a level head to talk to I rang the Tū Pono Connector, called in or texted. The support has been the best. I love that I'm not emotionally triggered from events that unfolded over the last five years. I can express myself in a more mana enhancing way when i am in any difficult situations. I can communicate effectively and know when to shut down conversations that are not sending a positive purpose. The support from the Tū Pono Connector was a god send it has been instrumental to my ability to sought through my issues. I can be open and honest without feeling judged and am prompted to make good choices."

WHAT WE DID

7 entities live/in set up	19 whānau employed	582 total whānau members	232 total whānau
139 activities delivered	193 volunteers	132 new whānau members	41 new whānau

HOW WELL DID WE DO IT?

100% of whānau were satisfied with their initiatives	80 whānau members surveys received	38 quality improvement activities
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WHĀNAU OUTCOMES

Based on the feedback from 80 whānau survey respondents

POU WHĀ 88% (N=138, D=157)	POU ONO 97% (N=74, D=76)	POU TORU 91% (N=70, D=77)
83% Now I feel more confident in the Māori culture (N=65, D=78)	97% My Connector connected me to the support I needed.	91% My Connector helped me to gain access to placed that I couldn't get access before.
92% I have enhanced my connection to te ao Māori (N=73, D=79)		



WHĀNAU CAPABILITY DEVELOPMENT MODEL

WHĀNAU ENTERPRISE COACHES

The Whānau Enterprise coaching pool is reviewed each year to consider and ensure that the support available to whānau is both appropriate, of the highest quality and can ensure regional coverage. An Enterprise Coach can play a critical role in supporting whānau to maximise their potential, clarify the vision of their kaupapa, and help whānau to realise their dreams and aspirations.

Whānau Enterprise Coaches are available to all whānau who wish to participate in the Commissioning space from early discussions about the ideas that whānau may have if they are thinking about a particular kaupapa, through to completing an application form, on to the implementation process should their application be successful and for the length of time that the funding is approved. Of course, the long-term sustainability of a kaupapa is always a consideration.

Whānau sought assistance over the following:

- Completing a funding application
- Accounting and bookwork
- Tax requirements
- Budgeting and financial advice
- Implementation planning
- Developing a business plan
- Sustainability
- Connecting in with others that can help them
- Developing an idea
- Marketing and reaching whānau
- Legal advice
- Human resources advice and staffing matters
- Developing an idea
- Marketing and reaching whānau
- Product development
- Defining the target market
- Working out their point of difference
- Articulating the vision and impact.

EMBEDDING THE DELIVERY OF SUPPORT

Whānau coaches attended roadshow presentation and agreement workshops for successful Wave applications. Contact details on how to access coaches were also included in roadshow presentations. This resulted in increasing numbers of whānau seeking coaching support for their applications.

Whānau have been supported across many different workstreams, and whānau who were declined have been supported to resubmit applications. Initial indications are that those whānau that have been supported to resubmit their applications have been particularly successful – further analysis will be carried out during the next quarter.

OUTCOMES OF WHĀNAU COACHING

Fifteen whānau provided feedback:

- 100% agreed they received support soon after they asked for it
- 93% agreed the coach listened to what they needed
- 93% said the coach was easy to talk to
- 87% said the coach provided useful information
- 87% said the coach provided good advice and support
- 93% said they would recommend a whānau coach to others.

The greatest increase in the type of support delivered was coaching whānau around their Wave applications, and documentation associated with this. The types of support offered included working with whānau on implementation and business plans. Most help was received around helping whānau articulate their point of difference.

THE DATA ANALYTICS PROJECT

On the 29th of October 2020, a hui was held to discuss with Te Puni Kōkiri their desire for data collection and possible reporting and data collecting opportunities. During this meeting Te Puni Kōkiri showcased and explained their Power BI model and agreed that Te Pūtahitanga o Te Waipounamu would provide aggregate data rather than routine access to individual level data.

SPONSORSHIP

Twenty five whānau were successful in sponsorship applications this year. Applications were received for sporting kaupapa, waka ama, regional kapa haka events; inter-regional Nga Manu Korero events; and a variety of wānanga. As an example, Byllie Jean Zeta was successful in her application to create a night event that brought together wāhine Māori of all ages to give a diverse performance of many creative arts through movement, voice and song. This resulted in growing whānau connections and a network of wāhine toa. Ruatau Perez and Te Ara TeaTea Trust were also successful in securing sponsorship to deliver traditional Māori ways of managing one's own energy, mauri, and wairua.

BUILDING FINANCIAL LITERACY

Poipoia te Kākano was a free programme designed to help support whānau Māori to manage their finances, set a budget and make good financial choices. All whānau who accessed our emergency financial support (PUNA and Manaaki support) were sent an invitation to attend Poipoia te Kākano. The course had low uptake during a year of many challenges for whānau.

SYMPOSIUM

Almost 500 whānau registered for this year's Whānau Ora Symposium. The Prime Minister Jacinda Ardern and Whānau Ora Minister, Peeni Henare were among the quality speakers helping thank, inspire, and motivate Whānau Ora kaimahi. The packed schedule included speeches from many keynote speakers, workshops, a Māori Enterprise Night Market at Forsyth Barr Stadium, and a gala dinner during which there was a Māori fashion show.

Feedback from attendees was overwhelmingly positive, with 96% agreeing that the keynote speakers were engaging and inspiring and 96% agreeing the content of the key notes speeches was interesting and relevant. Ninety-six percent of whānau said the showcase initiative sessions were engaging and inspiring and 93% said the content of these sessions was interesting and relevant. Attendees were inspired by the great progress made by initiatives and said it was great to have such senior leaders present. They also valued the variety of speakers, the passing on of the vision and the relevance of the kōrero. Attendees also valued the networking opportunities, making many useful connections for their future mahi. The passion and compassion of attendees shone through and attendees liked the information, the kaimahi and the energy.

Pōtiki Poi Founder, Georgia Latu, in the Māori Fashion Extravaganza at the Gala dinner



WHĀNAU RESILIENCE MODEL

TE PĀPORI O WHAKATERE AND SUSTAINABILITY COACHING

Te Pāpori o Whakaterere is a structured capability development programme that helps drive transformation in entities that Te Pūtahitanga o Te Waipounamu has invested in.

Nine entities attended three wānanga, which were held over a six-week period. Wānanga tuatahi focused on vision setting –shooting for the stars, wānanga tuarua focused on market gap analysis, practice pitches and social media marketing skills and communications plans. Wānanga tuatoru gave whānau access to specialist expertise, such as lawyers, the Inland Revenue Department Kaitakawaenga kaimahi, bankers and a budget broker. Whānau were able to get one-on-one advice, undertake a stocktake of their current status of their kaupapa and complete a strategic plan.

In addition to Te Pāpori o Whakaterere, a revamp of the Whānau Coaching workstream saw specialist coaching available to all initiatives funded through Te Pūtahitanga o Te Waipounamu. This has helped entities access support around sustainability.



MICROFINANCING AND HAPORI FUNDING

The Hapori Fund was our Wave 12 release. Initiatives funded through the Hapori fund had to show that they were viable in different alert levels, that they were not duplicating existing initiatives, that they had wide reach to whānau, that they were responding to COVID-19 needs, and that they would have a deep transformative effect for whānau. Fifty-two entities were funded through the Hapori fund, and their results and information have been included in our Social Enterprise Model.

Relatively few applications were received for microfinancing. Te Pūtahitanga o Te Waipounamu sought advice about these applications from a major bank. Following this advice, these applications were channelled through the Social Enterprise process.

KŌANGA KAI

SCOPE OF THE INITIATIVE

The Kōanga Kai initiative proposes to provide whānau with the physical resources required to establish and maintain a garden in their homes, and provide those whānau with the necessary support, guidance, and coaching to successfully produce their own kai.

The initiative seeks to operate collaboratively within the Te Pūtahitanga o Te Waipounamu ecosystem, by connecting new and existing whānau entities with individual whānau through a tuakana – teina relationship.

This economic model is underpinned by the provision of seed funding by Te Pūtahitanga o Te Waipounamu as a central coordination point, as well as Te Pūtahitanga o Te Waipounamu undertaking a leadership role in terms of whānau engagement and coordination of the programme, to ensure that the programme funding is evenly distributed across Te Waipounamu.

The following activities are in scope for the Kōanga Kai initiative:

- Procurement of planter boxes, seedlings, and soil for distribution to whānau via PUNA funding, targeting existing whānau entities that specialise in maara kai activities.
- Procurement of educational, coaching, and mentoring resources from new or existing whānau entities proficient in maara kai, to undertake the tuakana role within the Kōanga Kai programme.
- Establishment and operation of a digital platform to be operated by Te Pūtahitanga o Te Waipounamu and facilitates engagement between whānau and whānau entities within the Kōanga Kai programme.
- Engagement with whānau seeking support from the Manaakitia Mai Fund, to provide them with maara kai set-up packages for long-term kai production, in addition to emergency financial relief.



RUIA

Te Pūtahitanga o Te Waipounamu partners with the Rata Foundation to deliver RUIA a youth initiative created to support rangatahi wellbeing, intergenerational leadership, succession planning and cultural development. The approach is by rangatahi, with rangatahi

RUIA has also had an excellent year with 20 initiatives involving a total of 861 whānau members. Ninety-five percent of whānau were satisfied with their initiative with 90 whānau employed and a huge volunteer base of 774 whānau.



Te Pae Ruia panel: Hikairo Te Hae, Ebony Alleyne, Kiringau Cassidy, Tohi Mahuika-Wright (Secretariat) and Delane Luke.

RUIA ACTIVITY AND RESULTS

01 July 2020 to 30 June 2021

WHAT WE DID

20 entities live/in set up	90 whānau employed	774 volunteers	427 total whānau	861 total whānau members
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HOW WELL DID WE DO IT?

95% of whānau were satisfied with their initiatives	163 whānau member surveys received
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WHĀNAU OUTCOMES

Based on the feedback from 163 whānau survey respondents

POU TAHI	POU TORU	POU WHĀ	POU RIMA
84% (N=409, D=485)	83%	83%	89%
88% Feel more positive about who they are	83% Take pare in your local environment or community activities	84% Explore and understand te ao Māori	89% Recommend this programme to a friend
85% Understand your own strengths and capabilities		83% Explore and understand their cultural identity	
80% Feel that they have the ability to make decisions about their future			

The results show that whānau are becoming self-managing and empowered leaders with:

- 88% feeling more positive about who they are and
- 85% having a greater understanding of their own strengths and capabilities.

A huge 89% of whānau were economically secure and successfully involved in wealth creation with a further 84% exploring and understanding te ao Māori and a further 83% exploring and understanding their cultural identity. The performance figures show the success of RUIA. To further support the work of RUIA and the inclusion of rangatahi, Te Pūtahitanga o Te Waipounamu has also brought together rangatahi kaimahi to connect, collaborate and discuss how we can best ensure the rangatahi voice is not only heard, but woven throughout all levels of the Commissioning Agency.

CO-INVESTMENT

Te Pūtahitanga o Te Waipounamu continues to expand its reach and has partnered with other agencies to provide support to whānau through the provision of pūtea. Through its successful processes and with its partner networks, Te Pūtahitanga o Te Waipounamu distributes investment from Te Pūtea Whakatupu Trust for numeracy and literacy, hauora funding on behalf of Pharmac/Te Pataka Whaioranga and Mokopuna Ora Funding on behalf of Oranga Tamariki.

MOKOPUNA ORA

The Ministry of Social Development Oranga Tamariki has invested in Te Pūtahitanga o Te Waipounamu to deliver wellbeing initiatives to whānau that have pēpi under the age of five, thereby contributing to joint outcomes of ensuring safety, stability and security for our tamariki. Tamariki, and their mātua are supported to develop their identity, grow in their relationships, reach their potential, connect with the wider community and thrive.

MOKOPUNA ORA RESULTS

01 July 2020 to 30 June 2021

WHAT WE DID

9 entities live/in set up	34 whānau employed	587 total whānau members	175 total whānau
119 activities delivered	24 volunteers	90 new whānau members	28 new whānau

HOW WELL DID WE DO IT?

98% of whānau were satisfied with their initiatives	89 whānau members surveys received	73 quality improvement activities
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WHĀNAU OUTCOMES

Based on the feedback from 89 whānau survey respondents

POU TAHI 80% (N=155, D=193)	POU WHĀ 74% (N=157, D=211)	POU ONO 89% (N=393, D=443)
94% I am growing my skills and knowledge	89% I have more familiarity with te reo Māori	87% I have strengthened my parenting knowledge
77% I have increased my confidence	81% I have more connection to te ao Māori	77% I have more self-belief in my parenting
74% I am becoming more independent	61% I can speak more te reo Māori	71% I am parenting with increased confidence
		98% My tamariki are safe
		100% Taking part in Mokopuna ora has enhanced our whānau wellbeing/ora
		77% I have a greater sense of belonging

Nine providers continued to champion Mokopuna Ora across Te Waipounamu over the past year with all of the entities highlighting the benefits that being able to support whānau for the seventh consecutive year has brought to whānau and the wider community.

Annual results show outstanding outcomes being achieved through Mokopuna Ora including:

- Whānau are becoming self-managing and empowered leaders with:
 - 80% having grown their skills and knowledge
 - 77% increased their confidence.
- Whānau are becoming stronger and more resilient with:
 - 100% say taking part in Mokopuna Ora has enhanced their wellbeing
 - 98% say their tamariki are safe.
- Whānau are confidently taking part in te ao Māori:
 - 89% have more familiarity with te ao Māori
 - 81% are more connected to te ao Māori.

The breadth and range of activities enjoyed by whānau include swimming lessons; kaiako training; whānau days; tikanga wānanga; parenting group weekly meetings; cooking classes with a nutritionist; youth suicide prevention; setting up new pēpi groups and receiving practical support such as transport and advocacy.

Whānau supported by Mokopuna Ora Connectors were asked what has changed for them as a result of taking part and comments received included:

"Knowing there is extra support and resources for my whānau is a stress reliever in itself. My connector is amazing at talking to people and providing an opportunity to talk even when you didn't know you needed to! And helping you reach services you weren't aware of."

"I enjoy meeting with my connector and learning new things about my son from the resources she presents to me."

"Everything that i have learnt so far has been beneficial to my whānau."

TE REO MATATINI ME TE PĀNGARAU

RESULTS

WHAT WE DID

8 entities live/in set up	155 activities delivered	450 total whānau members	172 total whānau	33 new whānau members	12 new whānau
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HOW WELL DID WE DO IT?

92% of whānau were satisfied with their initiatives	187 whānau member surveys received	41 quality improvement activities
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WHĀNAU OUTCOMES

Based on the feedback from 187 whānau survey respondents

POU TAHI 85%	POU TORU 84%	POU WHĀ 90%	POU ONO 87%
90% of tamariki learnt new things about words	84% of mātua are more involved in the kura	90% of tamariki learnt new reo	87% of mātua understand more about how their tamariki learn
79% of tamariki learnt new things about numbers			
77% of mātua have seen an improvement in their tamariki attitude to learning			

The performance measures show another successful year for the eight established kura who have implemented innovative literacy and numeracy interventions that include tamariki and their whānau. The whanaungatanga was strengthened between kura and whānau with 92% of whānau being satisfied with their initiatives and engagement at with the kura.

The annual results show the whānau focussed programmes, events, and activities achieved incredible results as shown. Ninety percent of tamariki learnt new te reo Māori with 78% of parents understanding more about how their tamariki learn and 84% of mātua being involved in the kura which has benefits for the kura and the whānau. Participation of the mātua by showing support and taking an active and positive role in the education of their tamariki continues to lay the foundations for success for the whole whānau and the wider community. A number of the kura have found that embellishing their te reo Māori programme with the integration of local iwi kōrero and pūrakau across curriculum studies in the areas of tikanga ā iwi, ngā toi, pūtaiao and hangarau was particularly inspiring for all involved.

Following the first lockdown in 2020, and in preparation of further lockdowns, the kura and the tamariki were better placed to participate in online learning as internet services and devices were made more available. One kura worked with tamariki across the kura to create 3D objects using a 3D printer and tamariki were so overwhelmed that they created something that they could touch. That same kura also embarked on an immersion kaupapa for four weeks where kaiako, tamariki and whānau utilised the taiao and te reo Māori to lead their learning reinforcing that learning can occur anywhere.

HAUORA HEALTH LITERACY RESULTS

Pharmac have supported Te Pūtahitanga o Te Waipounamu to deliver health literacy initiatives that help foster the wellbeing of whānau Māori.

These events include:

- Murihiku: Waihopai Kaumatua Day
- Otepoti: Te Ara Wai
- Otepoti : Hiwa Navigation
- Ōtautahi: Nga Hau e Wha Kaumatua Day
- Ōtautahi : Honeybeez Nursery and Pre-school
- Koukourarata: Koukourarata Hikoi
- Kaikōura: Aoraki Summit, Takahanga
- Waikawa: Waikawa Marae
- Te Taihu: Te Pataka
- Whakatū: Huntington's Disease

WHAT WE DID



*some events were postponed due to COVID-19 and some reporting is yet to be received

WHĀNAU OUTCOMES - FROM 22 RESPONSES

"I have taken on my own vege garden from seeing some inspo from the hub."

"I learnt there are lots of whānau out there that care and genuine caring about people."

"I learnt that it is ok to tell someone about what's going on. Everyone has the right to have hope and have support ☺."

"So easy to do tests when everyone else is too. Good to see people getting their family members to do them as well."

I learnt various coping strategies 4 depression. Hearing others struggles - knowing you're not alone, and the massage relieved a lot of stress - not just body."

TE KĪWAI

Ihi Aotearoa/Sport New Zealand has invested with Te Pūtahitanga o Te Waipounamu to help ensure Māori and Pacific tamariki have the chance to take part in healthy physical activities. By making small amounts of pūtea available to whānau, the barriers to prevent taking part are removed. The money ensures tamariki can access the gear and equipment they need, and means whānau can pay for memberships, events, or travel. The online application process has been easy for whānau to follow, and kaimahi have been focused on developing the process to implement this new workstream, processing applications, communicating with whānau and growing relationships with vendors.

From the 31st of March to the 30th of June, a total of 4,712 applications with 1,616 fully completed were received. Funds distributed were \$219,152.00 to club/kura bank accounts and \$83,220 on store vouchers which amounts to a total of \$302,372.00 disbursed to whānau throughout Te Waipounamu.

TOTAL APPLICATION DATA

1,616 Total applications	1,533 Individual applications	83 Team Applicants
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APPROVED APPLICATIONS

MONTH	BANK PAYMENT	VOUCHER	TOTAL
MARCH	\$4,123	\$2,100	\$6,223
APRIL	\$126,852	\$40,108	\$166,960
MAY	\$48,395	\$29,867	\$78,262
JUNE	\$39,782	\$11,145	\$50,927
TOTAL	\$219,152	\$83,220	\$302,372

APPROVED APPLICATIONS

895 Total applications	855 Individual applications	40 Team Applicants
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APPROVED APPLICATIONS IN WAITAHA

728 Total applications	695 Individual applications	33 Team Applicants
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RESEARCH, INNOVATION AND ADVOCACY WORKSTREAM

There have been a number of highlights in the research space including two evaluations.

TE PŪTAHITANGA O TE WAIPOUNAMU - A REVIEW OF THE COMMISSIONING PIPELINE

This research examined the Whānau Ora commissioning approach as undertaken by Te Pūtahitanga o Te Waipounamu captured within the five investment streams of the organisation. The focus was on the investment stream 'commissioning pipeline', which is directly responsive to whānau needs and aspirations. The commissioning pipeline of Te Pūtahitanga o Te Waipounamu has been described as being 'at the cutting edge of innovation in the Whānau Ora commissioning context' (Wehipeihana, Were, Akroyd & Lanumata, 2016, p.57).

The open funding rounds, sometimes held twice yearly, invest in whānau-centred initiatives. After six years of implementing the commissioning pipeline, Te Pūtahitanga o Te Waipounamu has sought to understand the range of applications made between 2014 and 2021, and the features of these applications and their strengths and challenges. The research also sought to understand how the commissioning process may be experienced by whānau and to identify enablers and barriers to participation within the pipeline.

Features of applications made to the commissioning pipeline across 12 waves found that of the 800 applications received, 35 percent were successful, forty eight percent were declined, and 17 percent were incomplete.

The research found that the success of each application depended upon a series of key criteria developed by the Independent Assessment Panel who assess each completed application and make recommendations to the General Partner Limited Board. The criteria identified were:

- An understanding of the Whānau Ora devolution model which identifies all initiatives as needing to be whānau-led.
- A realistic business plan that is sustainable and reflects building opportunities post funding.
- Clarity around the purpose of the initiative, how it will be achieved, and how it supports continuing whānau self-determination. This includes knowledge about current services and how this initiative offers opportunities outside of, or alongside of these.
- Clarity about what sustainability looks like for whānau, hapū, and iwi involved in the initiative. Sustainability includes the economic, social, and cultural contexts of wellbeing.
- Awareness of other funding agencies, their criteria and making choices about which organisation is most appropriate for the purpose of the initiative.

The research identified the number of ways that Te Pūtahitanga o Te Waipounamu has supported whānau to be successful in the application process including:

- Business enterprise coaches and contract advisors to support knowledge of the commissioning process, completing applications and undertaking practical aspects of the work.
- Champion connector roles to support whānau that have been declined and to support decision-making in response to the declined application.
- A simplified application process.
- The use of wānanga to support understanding of the commissioning approach and changing the content of wānanga in response to whānau need.

- Providing opportunities for entities to network with each other.
- Producing workbooks and support to identify goals and steps to realising these.
- Providing specific reasons for a declined application with offers of support for future steps such as working with an enterprise coach on strengthening an application or accessing funding through alternative pathways.
- Offering support to complete environmental scans that may strengthen an initiative concept and
- The development of an annual symposium to showcase successful initiatives normalising the concept of whānau capability and self-determination.

Earlier wave initiatives drew a range of applicants who focussed on business or provider-led initiatives rather than the whānau-led grassroots model that Te Pūtahitanga o Waipounamu endorsed. Later waves have seen an increase in whānau-led applications made by people who are new to commissioning. This change is reflective of the growth in whānau self-belief, and acknowledgement that the innovation approach has embedded in the community.

CHALLENGES APPLYING TO THE COMMISSIONING PIPELINE

A challenge identified in the research is the requirement for a written application to access commissioning funding. This may be understood as an issue of accessibility where whānau may not engage in the process at all despite having a great idea. Entities that had skilled writers were at an advantage. The written application and meeting milestone requirements were identified as a potential barrier for whānau who the ability may have to create transformational change but do not have the administrative skills to achieve success in the pipeline. The growing number of applications and the ability of commissioning staff to manage this growth was seen as another challenge.

ECONOMIC, CULTURAL AND SOCIAL SUSTAINABILITY OF WHĀNAU ORA COMMISSIONED AGENCIES

Regular evaluations across the waves have been commissioned for the past six years. Pou tahi – whānau being self-determining has been the primary outcome that drove the applications for funding. The data identified that while then pou drive the commissioning pipeline, not all applicants understood how the interpretation of these pou translate into practical initiatives that can achieve outcomes.

The data has shown significant sustainable impacts for whānau when engaged in commissioning. Some impacts were intangible or immeasurable such as an increase in self efficacy. These skills are transferrable and can be shared with others in their whānau and community.

The case studies in this research contribute to understanding the commissioning pipeline. Successful whānau we initially able to link to one or two of the Whānau Ora pou. However, when interviewed these participants able to articulate social, cultural, economic sustainability across all seven pou. The case studies demonstrate how far whānau have travelled from the initial days of applying through to running their own initiatives independently post funding.

Four recommendations were made to inform continuous improvement:

1. A manageable system for recording and tracking application data.
2. Streamlining of applications that do not meet Whānau Ora criteria prior to funding hui taking place.
3. Increasing staff capability to support the growth in applications.
4. Considering ways in which feedback about the declined experience can be gathered to inform development.

RUIA BASELINE EVALUATION JUNE 2021

RUIA is the distinctive partnership between the Rata Foundation, the Ministry for Youth Development and Te Pūtahitanga o Te Waipounamu who have come together to create a contestable fund to support rangatahi wellbeing, intergenerational leadership, succession planning and cultural development.

This fund aligns their criteria and guiding strategies to seven universal pou to respond to rangatahi aspirations. The Pou are:

1. Whānau Ora – wellbeing within the context of the whānau
2. Te Ao Māori – culture and identity
3. Mana-Tangata – Leadership and self-determination
4. Wānanga – Learning, connectivity, participating
5. Te Ao Tūroa – Mahinga Kai, Natural Environment and Sustainability
6. Auahatanga – Innovation and Enterprise
7. Te Pūtake – Strengthening capability and responsiveness.

The evaluation focused on fifteen initiatives that were resourced between October 2020 and April 2021. In this six-month period, there were approximately 700 rangatahi who participated in the initiatives. Activities included wānanga, hui, gym and boxing sessions, exhibitions, field trips, marae noho and a kapa haka festival.

The research found that the rangatahi who engaged in the initiatives participated in activities that supported the seven pou outcomes, helped to build cultural capability and strengthen cultural identity and provided opportunities to express leadership and self-determination.

The evaluation identified that the most effective initiatives were those that based their activities around what rangatahi in their particular community needed and wanted. Rangatahi were involved in all aspects of the activity from conception and development and while guided by adult organisers, rangatahi undertook significant mahi in the initiative.

RUIA has reinforced the notion that the partnership approach involving three organisations with varying complementary approaches, goals and philosophies provides a vehicle to achieve positive youth outcomes for te ao Māori.



GOVERNANCE

GENERAL PARTNERSHIP LTD BOARD

The General Partner Limited Board governs the operations of Te Pūtahitanga o Waipounamu. The Board is appointed by Te Taumata usually for a staggered three-year term. Te Taumata may remove Board members at any time by notice.

The Board's primary role is to facilitate the strategic vision of Te Taumata and to ensure Te Pūtahitanga o Waipounamu meets the standards articulated in this investment plan.

The Board's responsibilities include:

- Approving the investment plan.
- Ensuring the investment plan is aligned to the Whānau Ora Outcomes Framework and Te Taumata's annual objectives, priorities and expectations.
- Overseeing financial management of Te Pūtahitanga o Te Waipounamu.
- Providing assurance to Te Taumata on a quarterly basis.
- Meeting with Te Taumata on a six-monthly basis.
- Appointing the Chief Executive.



The Chair is **Tā Mark Solomon** (Ngāi Tahu, Ngāti Kuri). Tā Mark lives with his wife and daughter in Oaro. He served as kaiwhakahaere of Te Rūnanga o Ngāi Tahu, the tribal council of Ngāi Tahu, for approximately 18 years, from 1998

until December 2016. He continues to act in various directorship roles. Tā Mark is also the South Island representative on the interim, Te Roopu, the Māori advisory group to the Government's joint venture on family violence and sexual violence.

The other members of the Board are:



Simon Heath has been a leader in education for 35 years in Te Tau Ihu as a teacher and principal. He holds Ministerial appointments, including on the Education Council Aotearoa New Zealand, and was the establishment chair of the philanthropic trust, Mistletoe Charitable Foundation.



Rebecca Mason (Ngāti Kuaia, Ngāti Apa, Rangitāne, Ngāti Koata, Ngāti Toa me Ngāi Tahu) has extensive executive management and governance experience across iwi, government, business, and the health sector. She is a chartered

accountant and operates a successful Nelson-based business Meihana Consulting. She is currently the Chair of the Economic Pou for the Te Taihū Regional Intersector Forum, which is a key partnership mechanism between iwi and local/central government in Nelson-Marlborough.



Sally Pitama (Hotu Māmoe, Ngāi Tahu, Ngāti Toa) works as a Te Rūnanga o Ngāi Tahu Refugee and Migrant Sector Advocate. In her role as multi-cultural advisor, Sally has played an integral part in the establishment of the Migrant Inter-

Agency group, set up in 2011. She has also worked in advisory roles offering insights to a wide range of groups such as Canterbury Family Violence Collaboration and in social impact projects such as Kai Baskets.



Trevor Taylor is a qualified Chartered Accountant and a Chartered Member of the New Zealand Institute of Directors. He has wide ranging senior executive and governance experience covering the private, public, local

government and health. Trevor's initial career was within the Energy Sector where he spent 25 years working for Petrocorp, Fletcher Challenge Petroleum, Southern Petroleum and the Electricity Corporation of New Zealand. Following which Trevor worked for 14 years in the not for profit sector as the CEO of the Outward-Bound Trust.

TE TAUMATA



MOLLY (AMOROA) LUKE MNZM
Te Rūnanga o Ngāti Rārua



TAKU PARAI
Te Rūnanga o Toa Rangatira Inc.



JANIS DE THIERRY
Te Rūnanga o Rangitane o Wairau
Charitable Trust



GENA MOSES-TE KANI
Te Rūnanga o Ngāti Kuia Trust



TOA WAAKA
Ngāti Kōata Trust



JO THOMAS (MCLEAN)
Te Rūnanga o Ngāi Tahu



HINEMOA CONNER
Ngāti Apa ki te Rā Tō Charitable Trust



RITA POWICK
Te Ātiawa Te Waka-a-Māui Trust



NIKKI JONES
Ngāti Tama ki Te Waipounamu Trust

INDEPENDENT COMMISSIONING PANEL

WAVE – SOCIAL ENTERPRISE

Since its inception in 2014, Te Pūtahitanga o Te Waipounamu has worked very hard to establish a strong foundation for its commissioning framework. Independence is critical to our commissioning approach.

The Independent Assessment Panel was established to assist in the deliberations of the applications received during a Commissioning Wave process and to determine whether the applications would be funded.

Members of the current Panel include Jeanette Grace (Chair), Fonteyn Te Kani-Moses, Nancy Tuaine and Malcolm Morrison. Secretariat: Rongo Baker, Tanita Bidois.

TE PAE RUIA

Members of the independent panel convened to assess RUIA applications are: Ebony Alleyne, Kiringāua Cassidy, Delane Luke and Hikairo Te Hae. Secretariat: Toihi Mahuika-Wright.

KŌANGA KAI

Members of the independent panel convened to assess Kōanga Kai applications are Pounamu Skelton, Huia Lambie and Richard Hunter. Secretariat: Gina-Lee Duncan.

TAMA ORA

Members of the independent panel convened to assess Tama Ora applications came from a RUIA background and a commissioning context: Ivy Harper, Jasmine Taipana, Delane Luke, Hinepounamu Apanui-Barr, Toihi Mahuika-Wright. Secretariat: Tanita Bidois



ORGANISATIONAL STRUCTURE

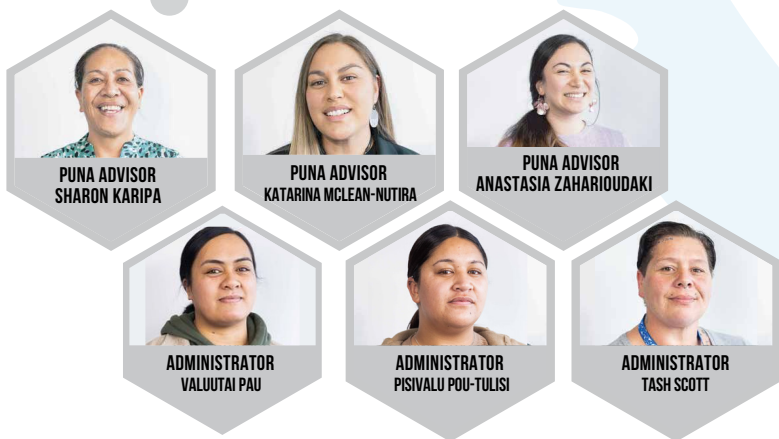
COMMISSIONING



OPERATIONS



PUNA



DATA AND IN



NAVIGATION



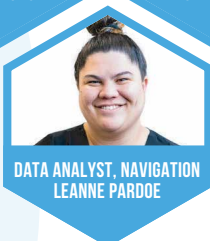
NAVIGATOR
JAI TE AHUNGA



NAVIGATOR MANUKURA
RACHAEL HAATE



NAVIGATOR
CARLOS THOMPSON



DATA ANALYST, NAVIGATION
LEANNE PARDOE



NAVIGATOR MANUKURA
KYLIE-JANE PHILLIPS

RESILIENCE



POUWHAKATAKI
KAHUTANE WHAANGA



POUWHAKATAKI
EILEEN WOLLAND



POUWHAKATAKI
VANESSA WHANGAPIRITA



POUWHAKATAKI
WELLBEING & FITNESS
VANIA PIRINI



DATA ANALYST | TŪ PONO
ARIANA MATAKI-WILSON



ORANGA TAMARIKI
COORDINATOR MAMAEROA
NGATA-STEVENS



KAITUHONO | YOUTH JUSTICE
NATASHA BARRETT



KAIKOKIRI, HAUORA
TOHI MAHUKA-WRIGHT

INFORMATION



LEGAL ADVISOR
HARPER



CONTRACTS ADMINISTRATOR
HIKAIRO TE HAE



DATA ANALYST
DR SABA AZEEM



OUTCOMES SPECIALIST
SUE QUINN

**TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED
PARTNERSHIP**

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2021

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

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TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

PARTNERS' APPROVAL OF FINANCIAL STATEMENTS

For the Year Ended 30 June 2021

AUTHORISATION FOR ISSUE


The General Partner authorised the issue of these financial statements on 3 November 2021.

APPROVAL BY GENERAL PARTNER

The General Partner is pleased to present the financial statements of Te Pūtahitanga o Te Waipounamu Limited Partnership for the Year Ended 30 June 2021 on pages 4 to 15.

For and on behalf of the General Partner, Te Pūtahitanga o Te Waipounamu GP Limited
3 November 2021.

Chair of Te Pūtahitanga o Te Waipounamu General Partner

Director: 

Board Member, Te Pūtahitanga o Te Waipounamu General Partner

Director: 

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

For the Year Ended 30 June 2021

	Notes	2021 \$	2020 \$
Income Received			
Te Puni Kōkiri		31,457,291	23,406,698
Community Trust of Southland		0	24,990
Ministry of Health		0	1,073,000
Ministry of Social Development		403,604	512,012
Oranga Tamariki – Ministry for Children		350,000	91,250
PHARMAC		100,000	110,000
Rātā Foundation		138,000	60,000
Te Pūtea Whakatupu Trustees		326,087	484,783
Sport New Zealand		244,375	0
Nelson Marlborough District Health Board		25,000	0
Te Rūnanga o Ngāi Tahu – Ruia		27,954	72,046
Other Income & Rents Received		101,807	137,979
Interest Received		5,663	22,426
		33,179,781	25,995,184
Add: Contractual Funds brought forward		6,400,421	1,295,665
Less: Contractual Funds not yet earned	2.3	(5,175,891)	(6,400,421)
Net Operating Income	2.1	34,404,311	20,890,428
Operating Expenditure			
Direct Health Distributions & Commissioning Payments	2.2	(28,606,523)	(15,980,958)
Personnel Expenses		(3,166,780)	(2,387,428)
Office Expenses		(205,497)	(138,195)
IS/IT Expenses		(197,952)	(251,016)
Depreciation	1.3	(36,880)	(21,910)
Occupancy Expenses		(607,912)	(437,563)
Communication Expenses		(73,045)	(45,297)
Insurance		(13,558)	(12,028)
Travel Expenses		(375,111)	(294,361)
Vehicle Expenses		(204,578)	(122,068)
Professional Charges		(292,498)	(254,159)
Audit Fees		(18,329)	(12,667)
Business Promotional & Sponsorships		(429,030)	(400,715)
Bank Charges		(2,253)	(1,403)
Board Expenses – GPL		(141,709)	(99,290)
Board Expenses – Te Taumata Board		(85,679)	(61,970)
Hui & Koha Costs		(186,693)	(20,805)
		(34,644,027)	(20,541,833)
(Deficit) / Surplus for the Year		(239,716)	348,595
Other Comprehensive Revenue and Expense		0	0
Total Comprehensive Revenue and Expense		(239,716)	348,595

These statements need to be read in conjunction with the Notes to the Financial Statements attached

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF CHANGES IN PARTNERS CAPITAL

For the Year Ended 30 June 2021

	2021	2020
	\$	\$
Balance as at start of the period	742,257	393,662
(Deficit) / Surplus for the year allocated to Limited Partners	(239,716)	348,595
Total Comprehensive Revenue and Expense for the Year	(239,716)	348,595
Balance as at end of the period	502,541	742,257

These statements need to be read in conjunction with the Notes to the Financial Statements attached

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF FINANCIAL POSITION

As At 30 June 2021

	Notes	2021 \$	2020 \$
Current Assets			
Cash and Cash Equivalents	1.1	6,451,115	7,601,616
Receivables and Prepayments	1.2	903,232	1,025,573
Resident Withholding Tax Refund Due		0	22,693
Total Current Assets		7,354,347	8,649,882
Non-Current Assets			
Plant and Equipment	1.3	115,514	88,162
Total Non-Current Assets		115,514	88,162
Total Assets		7,469,861	8,738,044
Current Liabilities			
Payables and Accruals	1.4	1,458,360	1,435,790
Employee Entitlements		239,104	159,576
Contractual Income Received in Advance	2.3	5,269,856	6,400,421
Total Current Liabilities		6,967,320	7,995,787
Non-Current Liabilities		0	0
Total Liabilities		6,967,320	7,995,787
Net Assets		502,541	742,257
Partnership Equity			
Partners Equity		502,541	742,257
Total Equity		502,541	742,257

These statements need to be read in conjunction with the Notes to the Financial Statements attached

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF CASH FLOWS

For the Year Ended 30 June 2021

	2021	2020
Notes	\$	\$
Cash Flows from Operating Activities		
Cash receipts from Funders	33,564,445	25,302,731
Cash paid to Suppliers, Providers and Employees	(33,991,910)	(20,097,072)
Interest received	5,663	22,426
Goods and Services Tax (Paid)/Received	(664,467)	782,731
Net Cash (Outflow) / Inflow from Operating Activities	(1,086,269)	6,010,816
Cash Flows from Investing Activities		
Purchase of Property, Plant and Equipment	(64,232)	(50,491)
Net Cash (Outflow) / Inflow from Investing Activities	(64,232)	(50,491)
Net (Decrease) / Increase in Cash and Cash Equivalents	(1,150,501)	5,960,325
Cash and Cash Equivalents at 1 July	7,601,616	1,641,291
Cash and Cash Equivalents at 30 June	6,451,115	7,601,616

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

NOTES TO THE FINANCIAL STATEMENTS

REPORTING ENTITY

Te Pūtahitanga o Te Waipounamu Limited Partnership is a Limited Partnership registered in New Zealand under the Limited Partnerships Act 2008.

The partnership is a not-for-profit public benefit entity for the purposes of financial reporting in accordance with the Financial Reporting Act 2013 and is domiciled in New Zealand. Its principal service is to invest in building sustainable whānau capability across Te Waipounamu.

BASIS OF PREPARATION

The financial statements have been prepared:

- In accordance with Generally Accepted Accounting Practice in New Zealand (“GAAP”). They comply with NZ Public Benefit Entity Reduced Disclosure Regime accounting standards (“PBE Standards RDR”) as appropriate for Tier 2 not for profit public benefits entities, for which all reduced disclosure regime exemptions have been adopted. The entity qualifies as a Tier 2 reporting entity on the basis that it does not have public accountability and for the two previous reporting periods it has had between \$2M and \$30M operating expenditure.
- On the basis of historical cost.
- The financial statements are presented in New Zealand Dollars (\$) which is the controlling entity’s functional and presentation currency. There has been no change in the functional currency of the entity during the year.

The Financial Statements were authorised for issue by the directors on 3 November 2021.

CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

The preparation of financial statements requires management to exercise its judgement in applying the entity’s accounting policies.

Estimates and judgements are reviewed by management on an on-going basis, with revisions recognised in the period in which the estimate is revised and in any future periods affected.

On 11 March 2020 the World Health Organisation declared a global pandemic as a result of the outbreak of COVID-19. Te Pūtahitanga receives the majority of its income from Te Puni Kōkiri, and new funding was received in the previous financial year and current financial year to support a COVID-19 response and to build whānau resilience in the wake of COVID-19.

The pandemic hasn’t resulted in impacts to any key estimates and judgements used in these financial statements. With any new alert level changes, there may be some challenges to funded entities to achieve the objectives they originally planned. It may be necessary that we work with entities in this situation to repurpose the funding to better suit the current environment.

ACCOUNTING POLICIES

Accounting policies that are relevant to the understanding of the financial statements and summarise the measurement basis are provided throughout the notes to the financial statements where applicable. The remaining accounting policies are provided below. The accounting policies have been consistently applied to the periods presented in these financial statements.

Revenue

Revenue is the fair value of the consideration received or receivable, net of GST, discounts, and rebates. Revenue is recognised when it is probable that the economic benefits will flow to the entity and that it can be reliably measured.

Revenue from services is taken to the comprehensive revenue and expense when the performance obligations are achieved, and any conditions satisfied. Interest income is recognised on a time proportion basis using the effective interest method.

Goods and Services Tax

Revenues, expenses, assets, and liabilities are recognised exclusive of goods and services tax (GST), except for receivables and payables which are recognised inclusive of GST where applicable.

Impairment of Assets

At each reporting date, the entity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

SECTION 1: ANALYSIS OF ASSETS AND LIABILITIES

1.1. CASH AND CASH EQUIVALENTS

	2021	2020
	\$	\$
ANZ National Bank – Cheque Account ⁽¹⁾	3,451,115	7,601,616
ANZ National Bank – Term Deposit ⁽²⁾	3,000,000	0
	6,451,115	7,601,616

- (1) Interest is received on balances in funds on a daily basis at a current rate of 0.25% per annum (June 2020: 0.25%) and charged on overdrawn balances on a daily basis at a floating rate currently 8.35% per annum (June 2020: 8.35%).
- (2) Interest is received on balance in Term Deposit at a rate of 0.35% with a term of 91 days (start date: 15 April 2021, end date: 15 July 2021).

Recognition and measurement

Cash and cash equivalents include cash in hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

Cash flows are included in the Statement of Cash Flows net of Goods and Services Tax.

1.2. RECEIVABLES AND PREPAYMENTS

Trade Receivables	688,366	1,025,573
GST Receivable	213,782	0
Prepayments	1,084	0
	903,232	1,025,573

Recognition and measurement

Trade and other receivables arise in the ordinary course of business and are recognised at the original invoice amount less any provision for doubtful debts. They are subsequently measured at amortised cost (using the effective interest method) less any provision for impairment. No interest is charged on trade receivables.

Receivables are reviewed on an individual basis to determine whether any amounts are unrecoverable, and a specific provision is made. The provision for doubtful debts is the estimated amount of the receivable that is not expected to be paid. Debts known to be uncollectible are written off as bad debts to the comprehensive revenue and expense immediately.

1.3. PLANT AND EQUIPMENT

Key judgements and estimates

Plant and equipment of the entity is reviewed for any indication of impairment on an annual basis. If an indication of impairment exists, the recoverable value of the plant and equipment needs to be assessed.

	Office Equipment	Leasehold Improvements	Computer Equipment	Total
	\$	\$	\$	\$
Net book value at 30 June 2020	25,783	19,493	42,886	88,162
Additions / (Disposals)	11,186	(4,327)	57,373	64,232
Depreciation Expense	(9,544)	(1,779)	(25,557)	(36,880)
Closing balance at 30 June 2021	27,425	13,387	74,702	115,514

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

1.3. PLANT AND EQUIPMENT continued

	Office Equipment \$	Leasehold Improvements \$	Computer Equipment \$	Total \$
Cost	60,152	13,915	128,237	202,304
Less Accumulated Depreciation	(32,727)	(528)	(53,535)	(86,790)
Net book value at 30 June 2021	27,425	13,387	74,702	115,514

Recognition and Measurement

Plant and equipment are stated at cost less accumulated depreciation and impairment losses.

Depreciation

Depreciation is charged to write down the value of the assets on straight line basis to an estimated residual value over their economic lives. Land and work in progress are not depreciated. Estimated useful lives are as follows:

Office Furniture and Equipment	5 years
Leasehold Improvements	10 years
Computer Equipment	3 years

1.4. PAYABLES AND ACCRUALS

	2021 \$	2020 \$
Trade Payables and Accruals	1,458,360	818,552
GST Payable	0	593,496
Related Parties	0	23,742
	1,458,360	1,435,790

Recognition and measurement

Accounts payable are recognised when the entity becomes obliged to make future payments resulting from the purchase of goods and services.

No interest is charged on the trade payables. The entity has financial risk management policies in place to ensure that all payables are paid within the credit timeframe.

SECTION 2: FINANCIAL PERFORMANCE

2.1. INCOME RECEIVED

	2021 \$	2020 \$
Exchange Revenue	34,296,841	20,730,023
Non-Exchange Revenue	107,470	160,405
Net Operating Income Received	34,404,311	20,890,428

Exchange transactions are where one entity receives assets or services, or has liabilities extinguished, and directly gives approximately equal value (primarily in the form of cash, goods, services or use of assets) to another entity in exchange.

Non-exchange transactions are not exchange transactions. An entity either receives value from another entity without directly giving approximately equal value in exchange or gives value to another entity without directly receiving approximately equal value in exchange.

Recognition and measurement – Grants and External Funding

Revenues from non-exchange transactions is recognised when the entity obtains control of the transferred asset (cash, goods or services), and:

- it is probable that the economic benefits or service potential related to the asset will flow to the entity and can be measured reliably; and
- the transfer is free from conditions that require the asset to be refunded or returned to the funding entity if the conditions are not fulfilled.

To the extent that there is a condition attached that would give rise to a liability to repay the grant amount or to return the granted asset, a deferred revenue liability is recognised instead of revenue. Revenue is then recognised only once the entity has satisfied these conditions.

2.2. DIRECT COMMISSIONING EXPENDITURE

	2021 \$	2020 \$
Commissioning Payments ⁽¹⁾	10,843,097	5,980,493
Health and Welfare Distributions ⁽²⁾	3,256,721	2,055,305
Commissioning Contractor and Navigator Payments ⁽³⁾	14,506,705	7,945,160
	28,606,523	15,980,958

(1) Commissioning payments provide start-up funding to whānau initiatives with a strong prospect of generating social change against Whānau Ora outcomes.

(2) COVID-19 Response. This expenditure included emergency financial support provided directly to whanau, for kai, electricity, data, heating, medical supplies, and other such related challenges they may face.

(3) Navigators engage directly with whānau to co-ordinate and facilitate services and opportunities to support whānau towards becoming self-managing.

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

2.3. CONTRACTUAL FUNDS NOT YET EARNED

	2021	2020
	\$	\$
Te Puni Kōkiri	4,836,892	6,027,469
Oranga Tamariki	43,588	15,000
Ministry of Social Development	166,150	196,232
Rātā Foundation	74,290	0
PHARMAC	73,987	53,987
Te Pūtea Whakatupu	74,949	107,733
	5,269,856 ⁽¹⁾	6,400,421

- (1) Figure of \$5,269,856 as shown in Statement of Financial position is not inclusive of debtors' accrual amount of \$93,965. Figure of \$5,175,891 as shown in Statement of Comprehensive Revenue and Expense is inclusive of debtors' accrual amount of \$93,965.

SECTION 3: FINANCIAL INSTRUMENTS

3.1. MANAGEMENT OF FINANCIAL RISKS

Credit Risk

Credit risk is the risk of financial loss to the Limited Partnership if a counterparty fails to meet its financial obligations. The Limited Partnership's maximum exposure is represented by the carrying amount of receivables, cash, and cash equivalents. Exposure to credit risk primarily arises from receivables which is limited due to the counter-party base being small and unrelated. There is no single counterparty that gives rise to significant credit risk exposure.

Liquidity Risk

Liquidity risk is the risk that the Limited Partnership is unable to meet its financial obligations. This is managed by monitoring forecast and actual cash flows.

Interest Rate Risk

Interest rate risk arises on cash held in bank or on overdraft in the ordinary course of business.

Foreign Exchange Risk

The Limited Partnership has no significant foreign exchange risk.

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

SECTION 4: OTHER

4.1. RELATED PARTIES

Partnership entities

Te Pūtahitanga o Te Waipounamu GP Limited is the General Partner of Te Pūtahitanga o Te Waipounamu Limited Partnership.

The Limited Partners of Te Pūtahitanga o Te Waipounamu Limited Partnership are:

Name of Limited Partner	% of Equity Interest	
	2021	2020
Ngāti Apa ki Te Rā To Charitable Trust	11.11%	11.11%
Ngāti Koata Trust	11.11%	11.11%
Kaikaiawaro Charitable Trust Board	11.11%	11.11%
Ngāti Rarua Iwi Trust	11.11%	11.11%
Te Rūnanga a Rangitane o Wairau Inc.	11.11%	11.11%
Ngāti Tama ki Te Waipounamu Trust	11.11%	11.11%
Te Rūnanga o Toa Rangatira Incorporated	11.11%	11.11%
Ngāi Tahu Development Corporation Limited	11.11%	11.11%
Te Atiawa o Te Waka-a-Māui Limited	11.11%	11.11%

Transactions with related parties involving partner entities

There have been transactions with related parties during the year. All related party transactions were on an arm's length basis.

The related party was Te Rūnanga o Ngāi Tahu. The type of transaction involved was the funding of a contract milestone payment for the Future Skills Research Hub of \$90,000, and the funding of a contract milestone payment for the Ngāi Tahu Regional Skills Hub of \$210,000.

Included in board expenses for the year are Directors & Committee fees of \$154,275 (2020: \$124,975).

4.2. CAPITAL COMMITMENTS

Capital commitments are those asset purchases that are contracted for at balance date but have not been recognised in these financial statements.

There were no commitments for capital expenditure as at 30 June 2021 (2020: nil).

4.3. CONTINGENT LIABILITIES

A contingent liability is a liability that is not sufficiently certain to qualify for recognition on the balance sheet due to an uncertainty of future event occurring or cannot be reliably measured.

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

4.4. OPERATING LEASE ARRANGEMENTS

Operating leases relate to:

- Buildings 4 year term
- Motor Vehicle 3 year term

The entity does not have any options to purchase the leased assets at the expiry of the lease period. Future commitments on operating leases are as follows:

	2021	2020
	\$	\$
Due within One Period	677,345	550,354
Due within One to Two Periods	636,886	596,184
Due within Two to Five Periods	926,514	1,482,723
Due after Five Periods	0	0
	2,240,745	2,629,261

Recognition and measurement

Operating leases are leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased items.

Operating leases payments are recognised in operating expenditure in the Statement of Comprehensive Revenue and Expense.

4.5. GOING CONCERN

Te Pūtahitanga o Te Waipounamu and Te Puni Kōkiri have agreed to extend the term of the Outcome Agreement for an additional period of four years with effect from 1 July 2020 and on the basis that the current Outcome Agreement shall not expire on 30 June 2020. As a result, the Outcome Agreement will now end on 30 June 2024, unless further extended by mutual agreement or terminated earlier in accordance with its terms.

Te Pūtahitanga have received funds totalling \$38,301,892 across 2020-2022 specifically set aside for COVID-19 response and recovery activities. This funding is to be treated separate and distinct from the baseline funding that was allocated to Te Pūtahitanga pre-COVID-19.

The financial statements have been prepared on a going concern basis with the board considering the uncertainties around the forecasted earnings as a result of COVID-19. These uncertainties do not represent any material uncertainty related to going concern. While future conditions are uncertain, the view of the directors is that the impact of COVID-19 is unlikely to have a material adverse impact on the company.

4.6. SUBSEQUENT EVENTS

Uncertainty Due to COVID-19

On Tuesday 17 August 2021, New Zealand went into Alert Level 4 lockdown for between two and five weeks (depending on location around the country). Other than Auckland/ Northland/ Waikato (Alert Level 3), the rest of New Zealand is currently at Alert level 2.

While future conditions are uncertain, the view of the directors is that the impact of COVID-19 is unlikely to have a material adverse impact on the company.

4.7. CHANGES IN FINANCIAL REPORTING STANDARDS

In the current year, the entity adopted all mandatory new and amended Standards and Interpretations. None of the new and amended Standards and Interpretations had a material impact on the amounts recognised in these financial statements.

We are not aware of any standards in issue but not yet effective which would materially impact the amounts recognised or disclosed in the financial statements. They will be adopted when they become mandatory. From 1 January 2022, as a Tier 2 PBE Reporting Entity, it will become mandatory to produce a Statement of Service Performance. In preparation, data has been collected so that there will be comparative figures available for the next financial year.

Independent Auditor's Report

To the Partners of Te Putahitanga o Te Waipounamu Limited Partnership

Opinion

We have audited the financial statements of Te Putahitanga o Te Waipounamu Limited Partnership (the 'Limited Partnership'), which comprise the statement of financial position as at 30 June 2021, and the statement of comprehensive revenue and expense, statement of changes in partners capital and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements, on pages 4 to 15, present fairly, in all material respects, the financial position of the Limited Partnership as at 30 June 2021, and its financial performance and cash flows for the year then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing ('ISAs') and International Standards on Auditing (New Zealand) ('ISAs (NZ)'). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We are independent of the Partnership in accordance with Professional and Ethical Standard 1 *International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand)* issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' *International Code of Ethics for Professional Accountants (including International Independence Standards)*, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Other than in our capacity as auditor, we have no relationship with or interests in the entity.

Board of the General Partner's responsibilities for the financial statements

The Board of the General Partner are responsible on behalf of the Limited Partnership for the preparation and fair presentation of the financial statements in accordance with Public Benefit Entity Standards Reduced Disclosure Regime, and for such internal control as the Board of the General Partner determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of the General Partner are responsible for assessing the Limited Partnership's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of the General Partner either intends to liquidate the Limited Partnership or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the External Reporting Board's website at:

<https://www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-8>

This description forms part of our auditor's report.

Restriction on use

This report is made solely to the Limited Partnership, as a body. Our audit has been undertaken so that we might state to the Partners those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Partners as a body, for our audit work, for this report, or for the opinions we have formed.

Deloitte Limited

Christchurch, New Zealand
3 November 2021

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

DIRECTORY

Partnership Office

Te Pūtahitanga o Te Waipounamu
518 Colombo Street
Christchurch Central City 8011
Christchurch

P O Box 42108
Christchurch 8149

Phone: 0800 187 689

General Partner

Te Pūtahitanga o Te Waipounamu GP Limited

Directors of General Partner, Te Pūtahitanga o Te Waipounamu GP Limited

Donovan Clarke	Resigned 30 June 2019
Glenice Paine	Resigned 13 July 2020
Trevor Taylor	Tenure ended 30 June 2021
Simon Heath	Appointed 8 July 2020
Rebecca Mason	Appointed 8 July 2020
Renata Davis	Appointed 1 July 2021
Mark Solomon	Appointed 1 April 2019
Sally Pitama	Appointed 1 April 2019

Limited Partners of Te Pūtahitanga o Te Waipounamu Limited Partnership

Ngāti Apa ki Te Rā To Charitable Trust
Ngāti Koata Trust
Kaikaiawaro Charitable Trust Board
Ngāti Rarua Iwi Trust
Te Rūnanga a Rangitane o Wairau Inc.
Ngāti Tama ki Te Waipounamu Trust
Te Rūnanga o Toa Rangatira Incorporated
Ngāi Tahu Development Corporation Limited
Te Atiawa o Te Waka a Māui Limited

Auditor

Deloitte Limited

Solicitors

Anderson Lloyd
Dentons Kensington Swan

Bankers

ANZ National Bank Limited



Te Pūtahitanga
o Te Waipounamu